Drupal Support

Departmental Web site Training
See our Web site training schedule

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By Category

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Contact the Franklin OIT Help Desk
Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu
Email helpdesk@franklin.uga.edu
Call 706-542-9900

Hours of Operation
Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information
Homepage http://oit.franklin.uga.edu
Directory http://oit.franklin.uga.edu/
Service Offerings https://kb.franklin.uga.edu/x/xgKIAg

Systems Status Information
• Adding Images to Content
• Creating/Editing Simple Slider Images on Homepage
• Embedding a Video in a Page
• Guide to Image Sizes
• Inserting an Image or File That is Already Being Used on the Website
• Inserting PDFs and Other Documents
• Optimizing Website Images
• Photoshop: Resizing and Optimizing Large Images
• Reducing PDF Size

Photoshop
• Photoshop: Clipping Masks Tutorial
• Photoshop: Correcting Minor Blemishes in Photos
• Photoshop: Introduction to Application Interface
• Photoshop: Layer Tutorial
• Photoshop: Masking Tutorial
• Photoshop: Opening and Creating Images
• Photoshop: Resizing and Optimizing Large Images
• Signing in to Use Adobe Software

Advanced Content Management
• Add a Banner Image to your Special Section or Conference Pages
• Adding an Accordion Menu to your Website
• Adding Pages or Links to the Menu Structure
• Adding Pages or Links to the Menu with Edit
• Create a Menu Block with a Custom Title
• Create a Special Section
• Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
• Creating friendly course schedules using Google Docs for use on departmental web site
• Creating Special Sections of Your Site.
• Making a Special Category for Your Special Section's Events
• Override Date Controls on Homepage Using “Sticky” Functionality

Google Analytics
• Google Analytics Primer
• Logging in to Google Analytics
• Measure Social Media Traffic with Google Analytics

By Complexity

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Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu

Additional Help
If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at http://helpdesk.franklin.uga.edu or by e-mail at helpdesk@franklin.uga.edu.
- "Become" Another User to Check Their Permissions by Using "Masquerade"
- Adding Background Color to Blocks of Text
- Adding Images to Content
- Adding Links to Content
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Adding Related Articles to Research Areas
- Adding Related Events to Research Areas
- Assigning Authorship to Personnel Pages
- Changing the Color Scheme of Your Site
- Creating a Basic Qualtrics Form
- Creating a New Homepage Image Header
- Creating a New Project Showcase
- Creating New Article
- Creating New Basic Page
- Creating New Event
- Creating New FAQ
- Creating New Homepage Image Header
- Creating New Inclusive Excellence Spotlights
- Creating New Labs
- Creating New Personnel /Directory Page
- Creating New Research Area Page
- Creating New Slider for Homepage
- Creating/Editing Simple Slider Images on Homepage
- Adding Personnel User Accounts
- Blocking Web Committee and Personnel User Accounts
- CAS Authentication for Qualtrics Forms
- Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
- Creating friendly course schedules using Google Docs for use on departmental web site
- Creating New Course Schedule
- Embedding external content in Your Drupal Site
- Embedding Qualtrics Forms /Surveys in Your Drupal Site
- Filtering certain pages by Taxonomy Classification
- How to Delete Files
- How to Edit Content in Blocks
- Inserting an Image or File That is Already Being Used on the Website
- Logging in to your website on the staging sever
- Looking Up a MyID
- Optimizing Website Images
- Pantheon - Running Security Updates
- Photoshop: Clipping Masks Tutorial
- Photoshop: Layer Tutorial
- Photoshop: Masking Tutorial
- Reducing PDF Size
- Setup Conditional E-mail Trigger for Qualtrics Notifications
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| How to Add Buttons to Content | Inserting PDFs and Other Documents |