## Drupal Support

### Departmental Web site Training

See our [Web site training schedule](#).

### Search by Keyword

- Browse by Category
- Browse by Complexity

### By Category

#### Simple Content Management
- Adding Content to your Website
- Adding Links to Content
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Adding Related Articles to Research Areas
- Adding Related Events to Research Areas
- Creating a New Homepage Image Header
- Creating a New Project Showcase
- Creating Content - Adding Pages to your Site
- Creating New Article
- Creating New Basic Page
- Creating New Course Schedule
- Creating New Event
- Creating New FAQ
- Creating New Homepage Image Header
- Creating New Inclusive Excellence Spotlights
- Creating New Labs
- Creating New Personnel/Directory Page
- Creating New Research Area Page
- Creating New Slider for Homepage
- Editing your Personnel Page or Directory Listing on Your Unit's Site
- How to Delete Files
- How to Edit Content in Blocks
- Link to Courses on the UGA Bulletin
- Logging in to Google Analytics

#### Formatting
- Adding Background Color to Blocks of Text
- Adding Tables and Making Them Responsive
- How to Add Buttons to Content

#### Qualtrics
- CAS Authentication for Qualtrics Forms
- Creating a Basic Qualtrics Form
- Embedding external content in Your Drupal Site
- Embedding Qualtrics Forms/Surveys in Your Drupal Site
- Remove Logo from Qualtrics Form
- Setup Conditional E-mail Trigger for Qualtrics Notifications
- Setup E-mail Trigger for Qualtrics Notifications
- Share/Collaborate a Qualtrics Project/Form

#### Administrative

<table>
<thead>
<tr>
<th>Contact the Franklin OIT Help Desk</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Submit a ticket</strong></td>
</tr>
<tr>
<td><strong>Help Desk</strong></td>
</tr>
<tr>
<td><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></td>
</tr>
<tr>
<td><strong>Email</strong></td>
</tr>
<tr>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td><strong>Call</strong></td>
</tr>
<tr>
<td>706-542-9900</td>
</tr>
<tr>
<td><strong>Hours of Operation</strong></td>
</tr>
<tr>
<td>Monday - Friday</td>
</tr>
<tr>
<td>8:00 a.m. - 5:00 p.m.</td>
</tr>
</tbody>
</table>

### Login

To manage any part of your web site, you will have to be logged into the Drupal CMS. If you need help logging in, please review this login help document.

### Images & Media

- Formatting
  - Adding Background Color to Blocks of Text
  - Adding Tables and Making Them Responsive
  - How to Add Buttons to Content

- Qualtrics
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  - Creating a Basic Qualtrics Form
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- Administrative
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    - http://helpdesk.franklin.uga.edu
  - **Email**
    - helpdesk@franklin.uga.edu
  - **Call**
    - 706-542-9900
  - **Hours of Operation**
    - Monday - Friday
    - 8:00 a.m. - 5:00 p.m.

### Website Information

- **Homepage**
  - http://oit.franklin.uga.edu
- **Directory**
  - http://oit.franklin.uga.edu/
- **Service Offerings**
  - https://kb.franklin.uga.edu/x/xgKIAg

### Systems Status Information
• Adding Images to Content
• Creating/Editing Simple Slider Images on Homepage
• Embedding a Video in a Page
• Guide to Image Sizes
• Inserting an Image or File That is Already Being Used on the Website
• Inserting PDFs and Other Documents
• Optimizing Website Images
• Photoshop: Resizing and Optimizing Large Images
• Reducing PDF Size

Photoshop
• Photoshop: Clipping Masks Tutorial
• Photoshop: Correcting Minor Blemishes in Photos
• Photoshop: Introduction to Application Interface
• Photoshop: Layer Tutorial
• Photoshop: Masking Tutorial
• Photoshop: Opening and Creating Images
• Photoshop: Resizing and Optimizing Large Images
• Signing in to Use Adobe Software

Advanced Content Management
• Add a Banner Image to your Special Section or Conference Pages
• Adding an Accordion Menu to your Website
• Adding Pages or Links to the Menu Structure
• Adding Pages or Links to the Menu with Edit
• Create a Menu Block with a Custom Title
• Create a Special Section
• Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
• Creating friendly course schedules using Google Docs for use on departmental web site
• Creating Special Sections of Your Site.
• Making a Special Category for Your Special Section’s Events
• Override Date Controls on Homepage Using “Sticky” Functionality

Google Analytics
• Google Analytics Primer
• Logging in to Google Analytics
• Measure Social Media Traffic with Google Analytics

By Complexity
<table>
<thead>
<tr>
<th>Beginner</th>
<th>Intermediate</th>
<th>Advanced</th>
</tr>
</thead>
</table>

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu

Additional Help
If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at http://helpdesk.franklin.uga.edu or by e-mail at helpdesk@franklin.uga.edu.
- "Become" Another User to Check Their Permissions by Using "Masquerade"
- Adding Background Color to Blocks of Text
- Adding Images to Content
- Adding Links to Content
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Adding Related Articles to Research Areas
- Adding Related Events to Research Areas
- Assigning Authorship to Personnel Pages
- Changing the Color Scheme of Your Site
- Creating a Basic Qualtrics Form
- Creating a New Homepage Image Header
- Creating a New Project Showcase
- Creating New Article
- Creating New Basic Page
- Creating New Event
- Creating New FAQ
- Creating New Homepage Image Header
- Creating New Inclusive Excellence Spotlights
- Creating New Labs
- Creating New Personnel /Directory Page
- Creating New Research Area Page
- Creating New Slider for Homepage
- Creating/Editing Simple Slider Images on Homepage
- Adding Personnel User Accounts
- Blocking Web Committee and Personnel User Accounts
- CAS Authentication for Qualtrics Forms
- Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
- Creating friendly course schedules using Google Docs for use on departmental web site
- Creating New Course Schedule
- Embedding external content in Your Drupal Site
- Embedding Qualtrics Forms /Surveys in Your Drupal Site
- Filtering certain pages by Taxonomy Classification
- How to Delete Files
- How to Edit Content in Blocks
- Inserting an Image or File That is Already Being Used on the Website
- Logging in to your website on the staging sever
- Looking Up a MyID
- Optimizing Website Images
- Pantheon - Running Security Updates
- Photoshop: Clipping Masks Tutorial
- Photoshop: Layer Tutorial
- Photoshop: Masking Tutorial
- Reducing PDF Size
- Setup Conditional E-mail Trigger for Qualtrics Notifications
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