Overview

Based on expertise Franklin OIT provides the highest level of support for the operating systems and applications below. Depending on the issue, individuals may still need to be referred to software vendors for application-specific support.

Supported Software

<table>
<thead>
<tr>
<th></th>
<th>Windows Systems</th>
<th>Macintosh Systems</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating System</strong></td>
<td>Windows 10 Enterprise</td>
<td>OS X 10.13 and higher</td>
</tr>
</tbody>
</table>
| **Productivity Tools** | Office 365  
Adobe Acrobat | Office 365  
Adobe Acrobat |
| **Virus Protection** | Trend Micro  
Landesk Anti-Virus                  | Trend Micro                              |
| **Web and Email**    | Internet Explorer  
Edge  
Outlook  
Outlook Web Application  
Google Chrome  
Mozilla Firefox | Safari  
Apple Mail  
Outlook 2016  
Google Chrome  
Mozilla Firefox |
| **Creative Software** | Adobe Creative Cloud                  | Adobe Creative Cloud                    |
| **Media Players & Plugins** | Windows Media Player  
iTunes  
VLC Media Player  
Adobe Flash  
Java | QuickTime/iTunes  
VLC Media Player  
Adobe Flash  
Java |
| **Other Software**   | EndNote  
SPSS  
SAS & JMP  
Secure SSH / Secure FTP | EndNote  
SPSS  
JMP  
Secure SSH / Secure FTP |