UGAMail Authentication and Compatibility

As of November 1, 2018 Microsoft updated security features used by Office 365 that affects connecting to UGAMail with older web browsers and software-based clients. To resolve this issue, browsers and email clients must be updated to the latest versions.

A list of compatible web browsers and email clients can be found on EITS' knowledge base.

PC users can choose one of the following ways to access UGAMail:

2. You can use Outlook 2016 or newer.

Mac users can choose one of the following ways to access UGAMail:

2. You can use Outlook 2016 or newer.
3. We can update your macOS to the latest version which is required to continue using Mac Mail.

Please contact Franklin OIT for help with any of these options by creating a ticket at https://helpdesk.franklin.uga.edu or calling 706-542-9900.