Blackboard Collaborate Ultra

Collaborate Ultra is a browser-based web-conferencing platform that is available for use within eLC as well as on its own. It is accessible by any member of the UGA community, and non-UGA users can easily be invited to join Ultra sessions, and sessions can be joined via computer, mobile device, or phone. The interface is modern and clutter-free, with an aesthetic more closely resembling the interfaces on our personal devices, making session navigation easy and intuitive while still maintaining a high degree of functionality.

External Resources

- UGA Collaborate Ultra Documentation
- Using Ultra outside of eLC
- Blackboard Collaborate Ultra Features and Benefits
- Blackboard Collaborate Ultra Support Website

Need additional support?

If you have a question that has not been answered in our Blackboard Collaborate Ultra help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu