## Drupal Support

### Departmental Web site Training

See our [Web site training schedule](#).

### Search by Keyword

- **Browse by Category**
- **Browse by Complexity**

### By Category

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### Qualtrics

- • CAS Authentication for Qualtrics Forms
- • Creating a Basic Qualtrics Form
- • Embedding external content in Your Drupal Site
- • Embedding Qualtrics Forms/Surveys in Your Drupal Site
- • Remove Logo from Qualtrics Form
- • Setup Conditional E-mail Trigger for Qualtrics Notifications
- • Setup E-mail Trigger for Qualtrics Notifications
- • Share/Collaborate a Qualtrics Project/Form

### Administrative

### Images & Media

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### Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this [login help document](#).

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### Contact the Franklin OIT Help Desk

#### Submit a ticket

- **Help Desk**
  - [http://helpdesk.franklin.uga.edu](http://helpdesk.franklin.uga.edu)
- **Email**
  - helpdesk@franklin.uga.edu
- **Call**
  - 706-542-9900

#### Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

#### Website Information

- **Homepage**
  - [http://oit.franklin.uga.edu](http://oit.franklin.uga.edu)
- **Directory**
  - [http://oit.franklin.uga.edu/](http://oit.franklin.uga.edu/)
- **Service Offerings**
  - [https://kb.franklin.uga.edu/x/xgKIAg](https://kb.franklin.uga.edu/x/xgKIAg)
- **Systems Status Information**
  - [https://kb.franklin.uga.edu/x/xgKIAg](https://kb.franklin.uga.edu/x/xgKIAg)
- Adding Images to Content
- Creating/Editing Simple Slider Images on Homepage
- Embedding a Video in a Page
- Guide to Image Sizes
- Inserting an Image or File That is Already Being Used on the Website
- Inserting PDFs and Other Documents
- Optimizing Website Images
- Photoshop: Resizing and Optimizing Large Images
- Reducing PDF Size

Photoshop
- Photoshop: Clipping Masks Tutorial
- Photoshop: Correcting Minor Blemishes in Photos
- Photoshop: Introduction to Application Interface
- Photoshop: Layer Tutorial
- Photoshop: Masking Tutorial
- Photoshop: Opening and Creating Images
- Photoshop: Resizing and Optimizing Large Images
- Signing in to Use Adobe Software

Advanced Content Management
- Add a Banner Image to your Special Section or Conference Pages
- Adding an Accordion Menu to your Website
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Create a Menu Block with a Custom Title
- Create a Special Section
- Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
- Creating friendly course schedules using Google Docs for use on departmental web site
- Creating Special Sections of Your Site.
- Making a Special Category for Your Special Section's Events
- Override Date Controls on Homepage Using "Sticky" Functionality

Google Analytics
- Google Analytics Primer
- Logging in to Google Analytics
- Measure Social Media Traffic with Google Analytics

By Complexity

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Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu

Additional Help
If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at http://helpdesk.franklin.uga.edu or by e-mail at helpdesk@franklin.uga.edu.
• “Become” Another User to Check Their Permissions by Using “Masquerade”
• Adding Background Color to Blocks of Text
• Adding Images to Content
• Adding Links to Content
• Adding Pages or Links to the Menu Structure
• Adding Pages or Links to the Menu with Edit
• Adding Related Articles to Research Areas
• Adding Related Events to Research Areas
• Assigning Authorship to Personnel Pages
• Changing the Color Scheme of Your Site
• Creating a Basic Qualtrics Form
• Creating a New Advanced Homepage Header
• Creating New Article
• Creating New Basic Page
• Creating New Event
• Creating New FAQ
• Creating New Homepage Image Header
• Creating New Inclusive Excellence Spotlights
• Creating New Labs
• Creating New Personnel/Directory Page
• Creating New Research Area Page
• Creating New Slider for Homepage
• Creating/Editing Simple Slider Images on Homepage

• Adding Personnel User Accounts
• Blocking Web Committee and Personnel User Accounts
• CAS Authentication for Qualtrics Forms
• Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
• Creating friendly course schedules using Google Docs for use on departmental web site
• Creating New Course Schedule
• Embedding external content in Your Drupal Site
• Embedding Qualtrics Forms/Surveys in Your Drupal Site
• Filtering certain pages by Taxonomy Classification
• How to Delete Files
• How to Edit Content in Blocks
• Inserting an Image or File That is Already Being Used on the Website
• Logging in to your website on the staging sever
• Looking Up a MyID
• Optimizing Website Images
• Pantheon - Running Security Updates
• Photoshop: Clipping Masks Tutorial
• Photoshop: Layer Tutorial
• Photoshop: Masking Tutorial
• Reducing PDF Size
• Setup Conditional E-mail Trigger for Qualtrics Notifications
• Setup E-mail Trigger for Qualtrics Notifications

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| Guide to Image Sizes |
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| Inserting PDFs and Other Documents |
| Installing Typefaces |