## Drupal Support - Faculty & Research Lab Sites

### Help Documents
- Creating Content - Adding Pages to your Site
- Welcome to your Drupal 8 Research or Faculty Website

### External Resources
- List links here

---

### Contact the Franklin OIT Help Desk

**Submit a ticket**

<table>
<thead>
<tr>
<th>Help Desk</th>
<th><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td>Call</td>
<td>706-542-9900</td>
</tr>
</tbody>
</table>

### Hours of Operation
- Monday - Friday
- 8:00 a.m. - 5:00 p.m.

### Website Information
- **Homepage**
  - http://oit.franklin.uga.edu
- **Directory**
  - http://oit.franklin.uga.edu/
- **Service Offerings**
  - https://kb.franklin.uga.edu/x/xgKAg

### Systems Status Information
- **Franklin OIT Status**
  - http://status.franklin.uga.edu/
  - https://kb.franklin.uga.edu/x/BQB0
- **UGA/EITS Systems Status Pages**
  - http://status.uga.edu
  - https://twitter.com/uga_eits
  - https://www.facebook.com/uga.eits
- **USG Systems Status Page**
  - http://status.usg.edu

---

### Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!