

Receive or Discontinue Status and Service Updates from Franklin OIT

The following series of steps will help you subscribe to Franklin OIT status and service updates. Subscribing will provide you with timely notifications of scheduled and unscheduled service interruptions of Franklin OIT Services. Membership is optional and you may unsubscribe at any point.

How to Subscribe

1. Visit status.franklin.uga.edu
2. Click the Subscribe button at the top right
3. Enter your uga email address then click the subscribe button
4. Check your email for a confirmation message and click the link in the message to confirm your subscription

How to Unsubscribe

1. Open a recent status email
2. At the bottom of the email is a message "If you'd like to stop receiving these messages, you can click here and we'll stop sending messages straight away."
3. Click the link in that message.
4. The status page should open with the message "You have successfully unsubscribed."

Related articles

- [Server Hosting & Support](#)
- [Data Backup for Desktops](#)
- [Distribution Lists and Listservs](#)
- [Receive or Discontinue Status and Service Updates from Franklin OIT](#)
- [Franklin College File Share Sensitive File Scanning Process](#)

Contact the Franklin OIT Help Desk
Submit a ticket
Help Desk http://helpdesk.franklin.uga.edu
Email helpdesk@franklin.uga.edu
Call 706-542-9900
Hours of Operation
Monday - Friday 8:00 a.m. - 5:00 p.m.
Website Information
Homepage http://oit.franklin.uga.edu
Directory http://oit.franklin.uga.edu/
Service Offerings https://kb.franklin.uga.edu/x/xgKIAG
Systems Status Information
Franklin OIT Status http://status.franklin.uga.edu/ https://kb.franklin.uga.edu/x/BQB0
UGA/EITS Systems Status Pages http://status.uga.edu https://twitter.com/uga_eits https://www.facebook.com/uga.eits
USG Systems Status Page http://status.usg.edu