Zoom

Zoom is the primary web conferencing tool for UGA faculty, staff, and students. Zoom allows for video and audio conferencing as well as chat services from computers and mobile devices through a web-based interface accessed via https://uga.zoom.us.

Help Documents

- Changing the Microphone and Speaker Outputs in Zoom
- How to get a list of meeting participants
- Log Into the Zoom Desktop Client
- Removing uga.edu emails from Zoom Whitelist
- Sharing Computer Audio on Zoom
- Streaming Zoom Meetings and Webinars
- Suggested Settings for Large Zoom Meetings
- Zoom Information for Public Events
- Zoom Large Meeting License
- Zoom Webinar License
- Zoombombing and Incident Guidance
- Updating Zoom Display Name
- Recovering deleted Zoom cloud recordings
- Zoom Graduation FERPA Guidance
- Using Zoom's Live Transcription to provide Captioning
- Troubleshooting Host and Panelist access for Webinars

External Resources

- Access Zoom: https://uga.zoom.us
- Help Documentation: https://t.uga.edu/5K8
- EITS Recommended tips for securing Zoom meetings: https://t.uga.edu/5Or
- Using Zoom Annotation Tools: Zoom Annotation Tools Support
- Zoom Help Center: https://support.zoom.us/hc/en-us
- Zoom Security Information: https://zoom.us/security

Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!