Frequently asked questions

Please follow this document for information pertaining to navigating to the Ad-Astra scheduling system, finding a particular room schedule, printing a room schedule, and saving a schedule to a PDF.

Reference: Ad-Astra Classroom Schedules

Special COVID-19 Guidelines and Tips

These documents are intended to serve as a quick reference guide for Franklin College faculty and staff who need to work and teach remotely while ensuring business continuity.

- Tips for HyFlex and Hybrid Technology Use
- Tips for Teaching Remotely
- Tips for Working Remotely

We recognize these are challenging and unprecedented circumstances. The Franklin OIT Helpdesk is operational and ready to help you!

Franklin College employees needing IT assistance are encouraged to submit a ticket to the Franklin OIT Helpdesk.

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
- http://helpdesk.franklin.uga.edu

Email
- helpdesk@franklin.uga.edu

Call
- 706-542-9900

Hours of Operation
- Monday - Friday
- 8:00 a.m. - 5:00 p.m.

Website Information

Homepage
- http://oit.franklin.uga.edu

Directory
- http://oit.franklin.uga.edu/

Service Offerings
- https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information

Franklin OIT Status
- http://status.franklin.uga.edu/

UGA/EITS Systems Status Pages
- http://status.uga.edu
- https://twitter.com/uga_eits
- https://www.facebook.com/uga.eits
- USG Systems Status Page
- http://status.usg.edu