Adobe Creative Cloud Named License FAQ

Overview

Below are FAQs that have come in as part of the Adobe Named License transition.

Questions

Do I have to sign in now?

Adobe has changed their licensing model. Everyone who uses Adobe products will need to sign in. Franklin OIT has worked with EITS to enable MyID login for Franklin College faculty and staff so you do not need to maintain a separate Adobe account.

Can I install Adobe on my personal computer?

Yes! You are granted a limited number of installs that can be activated at a time but these can be installed on state or personal equipment. If you exceed this number you will need to sign out and back in on computers.

Who qualifies for an account?

**Named Licenses**

Franklin College participates in the campus Adobe license agreement, which permits software installation on up to two computers. To qualify for a named Adobe license, individuals must be:

- Active *faculty* or *staff* members
- Employed in the Franklin College with a primary HR affiliation within Franklin*
- Actively employed graduate student are not eligible for named licenses. See Shared License below.

**Shared License**

To qualify for a shared Adobe license, individuals must be:

- Actively employed graduate student* (i.e., Graduate Teaching Assistant, Graduate Research Assistant, *even if listed as temporary*) - are only eligible for shared device license - if there is a graduate student lab available in a unit, please require graduate students to access Adobe products in the lab.
- Anyone with a myID is eligible to use the SDL on shared lab computers with SDL installed.

Do I have to do anything?

You should not need to do anything additional to gain access as Adobe is part of our typical on-boarding process. If you find you do not have access please submit a help desk request and we can assist with your issue.

Can I use my gmail address instead?

For auditing purposes individuals must use their UGA account for access

Can I use my email alias instead?

In order to facilitate MyID login, individuals must use their MyID as their username.

I've logged in but it says I cannot manage applications?

This is a known issue, please submit a help desk ticket so that we can resolve this for you.

Additional Resources

- UGA Adobe Enterprise License Agreement Information
- Adobe Creative Cloud Tutorials