# Drupal Support

## Departmental Web site Training

See our [Web site training schedule](#).

## Search by Keyword

- **Browse by Category**
- **Browse by Complexity**

### By Category

#### Simple Content Management
- Adding Content to your Website
- Adding Links to Content
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Adding Related Articles to Research Areas
- Adding Related Events to Research Areas
- Creating New Article
- Creating New Basic Page
- Creating New Course Schedule
- Creating New Event
- Creating New Homepage Image Header
- Creating New Labs
- Creating New Personnel/Directory Page
- Creating New Research Area Page
- Creating New Slider for Homepage
- Editing your Personnel Page or Directory Listing on Your Unit's Site
- How to Delete Files
- How to Edit Content in Blocks
- Link to Courses on the UGA Bulletin
- Logging in to Google Analytics
- Logging in to Your Website
- New Homepage Header
- Publishing Events to the UGA Calendar of Events
- Unpublishing or Deleting Content
- Welcome to your Drupal 9 Web site

#### Formatting
- Adding Background Color to Blocks of Text
- Adding Tables and Making Them Responsive
- How to Add Buttons to Content

#### Qualtrics
- CAS Authentication for Qualtrics Forms
- Creating a Basic Qualtrics Form
- Embedding Qualtrics Forms/Surveys in Your Drupal Site
- Remove Logo from Qualtrics Form
- Setup Conditional E-mail Trigger for Qualtrics Notifications
- Setup E-mail Trigger for Qualtrics Notifications
- Share/Collaborate a Qualtrics Project/Form

#### Administrative

### Images & Media

---

## Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this [login help document](#).

## Contact the Franklin OIT Help Desk

**Submit a ticket**

<table>
<thead>
<tr>
<th>Help Desk</th>
<th><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td>Call</td>
<td>706-542-9900</td>
</tr>
</tbody>
</table>

### Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

### Website Information

<table>
<thead>
<tr>
<th>Homepage</th>
<th><a href="http://oit.franklin.uga.edu">http://oit.franklin.uga.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Directory</td>
<td><a href="http://oit.franklin.uga.edu/">http://oit.franklin.uga.edu/</a></td>
</tr>
<tr>
<td>Service Offerings</td>
<td><a href="https://kb.franklin.uga.edu/x/xgKlAg">https://kb.franklin.uga.edu/x/xgKlAg</a></td>
</tr>
</tbody>
</table>

### Systems Status Information
• Adding Images to Content
• Adding/Editing Homepage Slides
• Embedding a Video in a Page
• Guide to Image Sizes
• Inserting an Image or File That is Already Being Used on the Website
• Inserting PDFs and Other Documents
• Optimizing Website Images
• Photoshop: Resizing and Optimizing Large Images
• Reducing PDF Size

Photoshop
• Photoshop: Clipping Masks Tutorial
• Photoshop: Correcting Minor Blemishes in Photos
• Photoshop: Introduction to Application Interface
• Photoshop: Layer Tutorial
• Photoshop: Masking Tutorial
• Photoshop: Opening and Creating Images
• Photoshop: Resizing and Optimizing Large Images
• Signing in to Use Adobe Software

Advanced Content Management
• Add a Banner Image to your Special Section or Conference Pages
• Adding Pages or Links to the Menu Structure
• Adding Pages or Links to the Menu with Edit
• Create a Menu Block with a Custom Title
• Create a Special Section
• Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
• Creating friendly course schedules using Google Docs for use on departmental web site
• Creating Special Sections of Your Site.
• Making a Special Category for Your Special Section's Events
• Override Date Controls on Homepage Using "Sticky" Functionality

Google Analytics
• Google Analytics Primer
• Logging in to Google Analytics
• Measure Social Media Traffic with Google Analytics

By Complexity

<table>
<thead>
<tr>
<th>Beginner</th>
<th>Intermediate</th>
<th>Advanced</th>
</tr>
</thead>
</table>

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu

Additional Help
If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at http://helpdesk.franklin.uga.edu or by e-mail at helpdesk@franklin.uga.edu.
- "Become" Another User to Check Their Permissions by Using "Masquerade"
- Adding Background Color to Blocks of Text
- Adding Images to Content
- Adding Links to Content
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Adding Related Articles to Research Areas
- Adding Related Events to Research Areas
- Adding/Editing Homepage Slides
- Assigning Authorship to Personnel Pages
- Changing the Color Scheme of Your Site
- Creating a Basic Qualtrics Form
- Creating New Article
- Creating New Basic Page
- Creating New Event
- Creating New Homepage Image Header
- Creating New Labs
- Creating New Personnel / Directory Page
- Creating New Research Area Page
- Creating New Slider for Homepage
- Editing your Personnel Page or Directory Listing on Your Unit's Site
- Embedding a Video in a Page
- Google Analytics Primer
- Guide to Image Sizes
- How to Add Buttons to Content

- Adding Personnel User Accounts
- Blocking Web Committee and Personnel User Accounts
- CAS Authentication for Qualtrics Forms
- Creating Friendly Course Schedules Using Google Docs and Google Data Studio for Use on Departmental Website
- Creating friendly course schedules using Google Docs for use on departmental web site
- Creating New Course Schedule
- Embedding Qualtrics Forms / Surveys in Your Drupal Site
- Filtering certain pages by Taxonomy Classification
- How to Delete Files
- How to Edit Content in Blocks
- Inserting an Image or File That is Already Being Used on the Website
- Logging in to your website on the staging sever
- Looking Up a MyID
- Optimizing Website Images
- Pantheon - Running Security Updates
- Photoshop: Clipping Masks Tutorial
- Photoshop: Layer Tutorial
- Photoshop: Masking Tutorial
- Reducing PDF Size
- Setup Conditional E-mail Trigger for Qualtrics Notifications
- Setup E-mail Trigger for Qualtrics Notifications

- Add a Banner Image to your Special Section or Conference Pages
- Adding Tables and Making Them Responsive
- Create a Menu Block with a Custom Title
- Create a Special Section
- Creating Special Sections of Your Site.
- Making a Special Category for Your Special Section's Events
- Managing Content in Blocks
- Override Date Controls on Homepage Using "Sticky" Functionality
<table>
<thead>
<tr>
<th>Inserting PDFs and Other Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Installing Typefaces</td>
</tr>
<tr>
<td>Logging in to Google Analytics</td>
</tr>
<tr>
<td>Logging in to Your Website</td>
</tr>
<tr>
<td>Measure Social Media Traffic with Google Analytics</td>
</tr>
</tbody>
</table>