# Drupal Support

## Departmental Web site Training

See our Web site training schedule

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### By Category

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### Images & Media

- Formatting
  - Adding Tables and Making Them Responsive
  - How to Add Buttons to Content

### Administrative

- Contact the Franklin OIT Help Desk
  - Submit a ticket

  **Help Desk**
  http://helpdesk.franklin.uga.edu

  **Email**
  helpdesk@franklin.uga.edu

  **Call**
  706-542-9900

### Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this login help document.

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  **Call**
  706-542-9900

### Hours of Operation

- **Monday - Friday**
  8:00 a.m. - 5:00 p.m.

### Website Information

- **Homepage**
  http://oit.franklin.uga.edu

- **Directory**
  http://oit.franklin.uga.edu/

- **Service Offerings**
  https://kb.franklin.uga.edu/x/xgKI4g

### Systems Status Information


- Adding Images to Content
- Adding/Editing Homepage Slides
- Embedding a Video in a Page
- Guide to Image Sizes
- Inserting an Image or File That is Already Being Used on the Website
- Inserting PDFs and Other Documents
- Optimizing Website Images
- Photoshop: Resizing and Optimizing Large Images
- Reducing PDF Size

### Photoshop

- Photoshop: Clipping Masks Tutorial
- Photoshop: Correcting Minor Blemishes in Photos
- Photoshop: Introduction to Application Interface
- Photoshop: Layer Tutorial
- Photoshop: Masking Tutorial
- Photoshop: Opening and Creating Images
- Photoshop: Resizing and Optimizing Large Images
- Signing in to Use Adobe Software

### Advanced Content Management

- Add a Banner Image to your Special Section or Conference Pages
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Create a Menu Block with a Custom Title
- Create a Special Section
- Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
- Creating friendly course schedules using Google Docs for use on departmental website
- Creating Special Sections of Your Site.
- Making a Special Category for Your Special Section's Events
- Override Date Controls on Homepage Using "Sticky" Functionality

### Google Analytics

- Google Analytics Primer
- Logging in to Google Analytics
- Measure Social Media Traffic with Google Analytics

### Server Level

- Pantheon - Backing up Your Live Site on Pantheon
- Pantheon - Restoring a Backup on Pantheon
- Pantheon - Running Security Updates

### Franklin OIT Status

- [http://status.franklin.uga.edu/](http://status.franklin.uga.edu/)
- [https://kb.franklin.uga.edu/x/BQB0](https://kb.franklin.uga.edu/x/BQB0)

### UGA/EITS Systems Status Pages

- [http://status.uga.edu](http://status.uga.edu)
- [https://twitter.com/uga_eits](https://twitter.com/uga_eits)
- [https://www.facebook.com/uga.eits](https://www.facebook.com/uga.eits)

### USG Systems Status Page

- [http://status.usg.edu](http://status.usg.edu)

### Additional Help

If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at [http://helpdesk.franklin.uga.edu](http://helpdesk.franklin.uga.edu) or by e-mail at helpdesk@franklin.uga.edu.

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**By Complexity**

**Beginner**

**Intermediate**

**Advanced**
- "Become" Another User to Check Their Permissions by Using "Masquerade"
- Adding Images to Content
- Adding Links to Content
- Adding Pages or Links to the Menu Structure
- Adding Pages or Links to the Menu with Edit
- Adding Related Articles to Research Areas
- Adding Related Events to Research Areas
- Adding/Editing Homepage Slides
- Assigning Authorship to Personnel Pages
- Changing the Color Scheme of Your Site
- Creating a Basic Qualtrics Form
- Creating New Article
- Creating New Basic Page
- Creating New Event
- Creating New Homepage Image Header
- Creating New Labs
- Creating New Personnel /Directory Page
- Creating New Research Area Page
- Creating New Slider for Homepage
- Editing your Personnel Page or Directory Listing on Your Unit's Site
- Embedding a Video in a Page
- Google Analytics Primer
- Guide to Image Sizes
- How to Add Buttons to Content
- Inserting PDFs and Other Documents
- Adding Personnel User Accounts
- CAS Authentication for Qualtrics Forms
- Creating Friendly Course Schedules Using Google Docs and Google DataStudio for Use on Departmental Website
- Creating friendly course schedules using Google Docs for use on departmental web site
- Creating New Course Schedule
- Embedding Qualtrics Forms /Surveys in Your Drupal Site
- Filtering certain pages by Taxonomy Classification
- How to Delete Files
- How to Edit Content in Blocks
- Inserting an Image or File That is Already Being Used on the Website
- Logging in to your website on the staging sever
- Looking Up a MyID
- Optimizing Website Images
- Pantheon - Running Security Updates
- Photoshop: Clipping Masks Tutorial
- Photoshop: Layer Tutorial
- Photoshop: Masking Tutorial
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