Instructional & Classroom Support

Help Documents

- Tips for HyFlex and Hybrid Technology Use
- Tips for Teaching Remotely
- Ad-Astra Classroom Schedules
- Blackboard Collaborate Ultra
- Classroom A/V Support
- eLearning Commons (eLC) Support
- Kaltura
- Respondus
- Zoom

External Resources

- Ad-Astra Scheduler
- Campus Reservations
- Policy for Centralized Classroom and Event Scheduling

Need additional support?
If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/

https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu

https://twitter.com/uga_eits

https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu