Pantheon - Backing up your live site on Pantheon

Complexity Level: Beginner

This is a beginner topic. Little to no advanced knowledge is required.

Overview

This page will help you create a backup of your live site before you attempt to make any major changes to your views or blocks.

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Step 1: Log into the Pantheon Dashboard

The dashboard is located at https://dashboard.pantheon.io.

Step 2: Select the sandbox that your site is in

Select the sandbox that contains your live site. See below.

Step 3: Open the Live Site tab and then click "backups"

First click to open the Live server environment. Don't worry you can't break anything!

Permission Level

Level 4 or Higher - See permission level document for details

Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this login help document.

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information
Next click "Backups"

Step 4: Run Backup

Just leave the backup time selector on "1 Month" and click the yellow "Create New Backup" button.

Step 5: Breathe and go forward

Uh oh, what if I break the site after I do this? How do I restore the backup? Follow the Restore documentation.

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
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