Instructional & Classroom Support

Help Documents
- Tips for HyFlex and Hybrid Technology Use
- Tips for Teaching Remotely
- Ad-Astra Classroom Schedules
- Blackboard Collaborate Ultra
- Classroom A/V Support
- eLearning Commons (eLC) Support
- Kaltura
- Respondus
- Zoom

External Resources
- Ad-Astra Scheduler
- Campus Reservations
- Policy for Centralized Classroom and Event Scheduling

Need additional support?
If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!