Technology Support Services

Search by Keyword
- Search documentation by keyword:
  - Ad-Astra Classroom Schedules
  - eLC Information for Instructors
  - Drupal 7 - Edit your directory listing on your departmental web site
  - Primary Computer Lifecycle Management Process
  - Recommended Hardware
  - AMX Digital Signage: User Guide
  - Blackboard Collaborate Ultra
  - How to Use the Ivanti Software Portal
  - Online Course Evaluation System
  - Personnel Changes

Frequently Asked Questions

Please follow this document for information pertaining to navigating to the Ad-Astra scheduling system, finding a particular room schedule, printing a room schedule, and saving a schedule to a PDF.

Reference: Ad-Astra Classroom Schedules

Special COVID-19 Guidelines and Tips

These documents are intended to serve as a quick reference guide for Franklin College faculty and staff who need to work and teach remotely while ensuring business continuity.

- Tips for Teaching Remotely
- Tips for Working Remotely

We recognize these are challenging and unprecedented circumstances. The Franklin OIT Helpdesk is operational and ready to help you!

Franklin College employees needing IT assistance are encouraged to submit a ticket to the Franklin OIT Helpdesk.

TOPICS BY CATEGORY

Instructional & Classroom Support

Purchasing & Equipment Inventory

Computer Hardware & Software Support

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation
Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

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