Web Site & Email Support

Help Documents

- **Drupal Support** — To manage any part of your web site, you will have to be logged into the Drupal CMS.
- **Franklin Web Applications**
- **UGAMail and Calendar** — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- **Distribution Lists and Listserv** — UGA Listserv System https://listserv.uga.edu
- **Use of Third Party Services for UGA web sites with UGA domains**

External Resources

- **Drupal**

---

**Contact the Franklin OIT Help Desk**

Submit a ticket

**Help Desk**

http://helpdesk.franklin.uga.edu

**Email**

helpdesk@franklin.uga.edu

**Call**

706-542-9900

**Hours of Operation**

Monday - Friday

8:00 a.m. - 5:00 p.m.

**Website Information**

**Homepage**

http://oit.franklin.uga.edu

**Directory**

http://oit.franklin.uga.edu/

**Service Offerings**

https://kb.franklin.uga.edu/x/xgKlAg

**Systems Status Information**

**Franklin OIT Status**

http://status.franklin.uga.edu/

https://kb.franklin.uga.edu/x/BQB0

**UGA/EITS Systems Status Pages**

http://status.uga.edu

https://twitter.com/uga_eits

https://www.facebook.com/uga.eits

**USG Systems Status Page**

http://status.usg.edu

---

**Need additional support?**

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!