**ArchPass Duo**

**Help Documents**
- Can ArchPass Duo remember me if I have set my browser to block all third-party cookies?

**External Resources**
- ArchPass Duo Information

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**Need additional support?**
If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

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**Contact the Franklin OIT Help Desk**

<table>
<thead>
<tr>
<th>Help Desk</th>
<th><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td>Call</td>
<td>706-542-9900</td>
</tr>
</tbody>
</table>

**Hours of Operation**
- Monday - Friday
- 8:00 a.m. – 5:00 p.m.

**Website Information**
- Homepage
  - http://oit.franklin.uga.edu
- Directory
  - http://oit.franklin.uga.edu/
- Service Offerings
  - https://kb.franklin.uga.edu/xgKlAg

**Systems Status Information**
- Franklin OIT Status
  - http://status.franklin.uga.edu/
  - https://kb.franklin.uga.edu/x/BQB0
- UGA/EITS Systems Status Pages
  - http://status.uga.edu
  - https://twitter.com/uga_eits
  - https://www.facebook.com/uga.eits
- USG Systems Status Page
  - http://status.usg.edu