Purchasing

Help Documents

- Primary Computer Lifecycle Management Process
- Equipment Request and Allocation Process
- Student Technology Fee (STF) Process
- Computer Equipment Software or Services (CESS) Process
- Wireless Communications Devices (WCD) Policy Information

External Resources

- Franklin College Requests and Commitments System
- EITS Computer Equipment, Software, Services (CESS) Information
- USG Student Technology Fee Guidelines
- EITS Student Technology Fee Homepage
- UGA Wireless Communications Device (WCD) Policy
- Inventoried Equipment Information

If you have a question that has not been answered in our Purchasing help documentation or FAQ pages, please click the “Submit a ticket” button to contact the Franklin OIT Help Desk and we will be happy to help!

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu