**Web Site & Email Support**

**Help Documents**
- [Drupal Support](#) — To manage any part of your web site, you will have to be logged into the Drupal CMS.
- [Franklin Web Applications](#)
- [UGAMail and Calendar](#) — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- [Distribution Lists and Listserv](#) — UGA Listserv System [https://listserv.uga.edu](https://listserv.uga.edu)
- [Use of Third Party Services for UGA web sites with UGA domains](#)

**External Resources**
- [Drupal](#)

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**Need additional support?**

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

<table>
<thead>
<tr>
<th>Contact the Franklin OIT Help Desk</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Submit a ticket</strong></td>
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<tr>
<td><strong>Help Desk</strong></td>
</tr>
<tr>
<td><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></td>
</tr>
<tr>
<td><strong>Email</strong></td>
</tr>
<tr>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td><strong>Call</strong></td>
</tr>
<tr>
<td>706-542-9900</td>
</tr>
</tbody>
</table>

**Hours of Operation**
- Monday - Friday
- 8:00 a.m. - 5:00 p.m.

**Website Information**
- **Homepage**
  - [http://oit.franklin.uga.edu](http://oit.franklin.uga.edu)
- **Directory**
  - [http://oit.franklin.uga.edu/](http://oit.franklin.uga.edu/)
- **Service Offerings**
  - [https://kb.franklin.uga.edu/x/xgKAg](https://kb.franklin.uga.edu/x/xgKAg)

**Systems Status Information**
- **Franklin OIT Status**
  - [http://status.franklin.uga.edu/](http://status.franklin.uga.edu/)
  - [https://kb.franklin.uga.edu/x/BQB0](https://kb.franklin.uga.edu/x/BQB0)
- **UGA/EITS Systems Status Pages**
  - [http://status.uga.edu](http://status.uga.edu)
  - [https://twitter.com/uga_eits](https://twitter.com/uga_eits)
  - [https://www.facebook.com/uga.eits](https://www.facebook.com/uga.eits)
- **USG Systems Status Page**
  - [http://status.usg.edu](http://status.usg.edu)