## Web Site & Email Support

### Help Documents

- **Drupal Support** — To manage any part of your web site, you will have to be logged into the Drupal CMS.
- **Franklin Web Applications**
- **UGAMail and Calendar** — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- **Distribution Lists and Listserv** — UGA Listserv System [https://listserv.uga.edu](https://listserv.uga.edu)
- **Use of Third Party Services for UGA web sites with UGA domains**

### External Resources

- **Drupal**

### Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

<table>
<thead>
<tr>
<th>Contact the Franklin OIT Help Desk</th>
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<tbody>
<tr>
<td><strong>Submit a ticket</strong></td>
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### Help Desk

- **http://helpdesk.franklin.uga.edu**

### Email

- **helpdesk@franklin.uga.edu**

### Call

- **706-542-9900**

### Hours of Operation

- Monday - Friday
- 8:00 a.m. - 5:00 p.m.

### Website Information

- **Homepage**
  - [http://oit.franklin.uga.edu](http://oit.franklin.uga.edu)
- **Directory**
  - [http://oit.franklin.uga.edu/](http://oit.franklin.uga.edu/)
- **Service Offerings**
  - [https://kb.franklin.uga.edu/x/xgKlAg](https://kb.franklin.uga.edu/x/xgKlAg)

### Systems Status Information

- **Franklin OIT Status**
  - [http://status.franklin.uga.edu/](http://status.franklin.uga.edu/)
  - [https://kb.franklin.uga.edu/x/BQB0](https://kb.franklin.uga.edu/x/BQB0)

### UGA/EITS Systems Status Pages

- **http://status.uga.edu**
- **https://twitter.com/uga_eits**
- **https://www.facebook.com/uga.eits**

### USG Systems Status Page

- **http://status.usg.edu**