Signing in to Use Adobe Software on UGA Computers

With the new version of Adobe software, UGA computers will require users to sign in with an Adobe account. All faculty, staff & students have an Adobe account through UGA. The steps below will outline the process to sign in.

Step-by-step guide

1. Open the Adobe software you wish to use. At the Sign in window enter your UGAmail e-mail address.

2. You will likely be prompted to specify whether you're using a personal or school account. If you are full-time faculty or staff, you should choose "Personal Account". If you are a part-time instructor or student, you should choose "Company or School Account".

Starting Monday, January 24th Faculty and Staff should choose "Company or School Account" if they encounter this screen. They will then be taken to a UGA Single Sign-On Window (CAS) to login with their UGA MyID username and password.
3. Full-time faculty & staff: 
You will need to enter your Adobe ID password. If you have never set this up you can select "Reset your password" to set a password for your account. (You will receive a code in an e-mail sent to your UGAmail address)

Part-time instructors & students: 
You will be directed to a UGA Single Sign-On window. Enter your UGA MyID and MyID password here, and you should then be able to use the Adobe software.
Login issues

If you get logged in and you’re getting a permission error trying to open the apps, something went wrong with the login process and you’ll need to logout and try again. The individuals apps often won’t let you logout, so please follow the steps below:

1. Open the Adobe Creative Cloud application, which can be found in the Start menu (Windows) or Applications folder (Mac).
2. Go to the top right menu, click the blue circular icon, then click "Sign out".

3. Retry the login steps outlined above.

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