# Online Course Evaluation System

## Help Documents
- Viewing evaluation results
- Loading Courses to be evaluated
- Edit course evaluation settings
- Add/edit/delete students from evaluation
- Change evaluation start and end dates
- Cloning a course evaluation
- E-mail Reminders
- Frequently Asked Questions
- Instructor Interface - deprecated
- Send E-mail Reminders to Students

## Other Resources

### Login Portals
- Student Portal Login - [https://webapps.franklin.uga.edu/evaluation/](https://webapps.franklin.uga.edu/evaluation/)
- Instructor Portal Login - [https://webapps.franklin.uga.edu/evaluation/instructors/](https://webapps.franklin.uga.edu/evaluation/instructors/)
- Evaluation Portal Administrator Login - [https://webapps.franklin.uga.edu/evaluation/admin/](https://webapps.franklin.uga.edu/evaluation/admin/)

### Current Clients
- Request to load courses for online evaluations - existing clients only
- Service Level Agreement
- Frequently Asked Questions about online evaluations

### Prospective Clients
- Sign up to use Online Evaluations for your department
- Sample Questions

## Contact the Franklin OIT Help Desk

<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help Desk</td>
<td><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td>Call</td>
<td>706-542-9900</td>
</tr>
</tbody>
</table>

### Hours of Operation
- Monday - Friday
- 8:00 a.m. - 5:00 p.m.

## Website Information
- Homepage
  - [http://oit.franklin.uga.edu](http://oit.franklin.uga.edu)
- Directory
  - [http://oit.franklin.uga.edu/](http://oit.franklin.uga.edu/)
- Service Offerings
  - [https://kb.franklin.uga.edu/x/xgKIAg](https://kb.franklin.uga.edu/x/xgKIAg)

### Systems Status Information
- Franklin OIT Status
  - [http://status.franklin.uga.edu/](http://status.franklin.uga.edu/)
  - [https://kb.franklin.uga.edu/x/BQB0](https://kb.franklin.uga.edu/x/BQB0)
- UGA/EITS Systems Status Pages
  - [http://status.uga.edu](http://status.uga.edu)
  - [https://twitter.com/uga_eits](https://twitter.com/uga_eits)
  - [https://www.facebook.com/uga.eits](https://www.facebook.com/uga.eits)
- USG Systems Status Page
  - [http://status.usg.edu](http://status.usg.edu)