Permission Levels

Overview
This document outlines the permission levels we provide on our Drupal web sites

- Level 1 - Personnel Editor
  - Reserved for faculty, staff and sometimes graduate students. Any faculty, staff or student of a unit can request this permission level. Please create a helpdesk ticket to make this request.
  - Can only edit their own personnel page. They must be made an "author" of their personnel page to edit it.
  - Can also edit Basic Pages which they are the authors of.

- Level 2 - Web Committee
  - Reserved for people other than the unit administrator who can work general content on the website. Unit Heads or Unit Administrators are the only people that can request this permission level for their staff. Please create a helpdesk ticket to make this request.
  - Has all permissions of Level 1 PLUS
  - Can add, edit, delete any piece of content
  - Can view, revert and delete revisions
  - Can work with menus
  - Can schedule news article to publish in the future

- Level 3 - Unit Administrator
  - Reserved for the main contact of the department's website. No more than two people may have this role: a primary and a backup. Unit Heads are the only people that can request this permission level for their staff. Please create a helpdesk ticket to make this request.
  - Has all permissions of Level 2 PLUS
  - Add/edit/arrange blocks
  - Add/edit/delete Taxonomy classifications
  - Can view site user list
  - Can "masquerade" as any user at a lower level (personnel editors, web committee)
  - Can modify color scheme under "Appearance"
  - Has permission to create URL redirects

- Level 4 - Administrator
  - Reserved for Franklin OIT web team OR Non-Franklin Units who manage their own instances.
  - Has all permissions of Level 3 PLUS
  - Add, edit, delete users
  - Adjust/create roles/permissions
  - Add/Edit/Delete Views
  - Manage Content types and fields

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation
Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information
<table>
<thead>
<tr>
<th>System</th>
<th>Status Page</th>
</tr>
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<tbody>
<tr>
<td>Franklin OIT Status</td>
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<td><a href="https://kb.franklin.uga.edu/x/BQB0">https://kb.franklin.uga.edu/x/BQB0</a></td>
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<td>USG Systems Status Page</td>
<td><a href="http://status.usg.edu">http://status.usg.edu</a></td>
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