Available Software and Installation Procedures

- Available Software
  - Core Applications
- Step-by-step guide
  - Windows Installation Guide Using Ivanti Portal Manager
    - Step 1: Open Portal Manager.
    - Step 2: Select the Software to install
    - Step 3: View progress
    - Step 4: Finalize Install
  - Apple Installation Guide Using Managed Software Center
    - Step 1: Open the Managed Software Center
    - Step 2: Select the Software to install
    - Step 3: View progress
    - Step 4: Finalize Install
- Related articles

Available Software

Below is a list of currently available software applications that can be installed on UGA-owned computers within Franklin College. These applications can be self-installed using the Ivanti Portal Manager (Windows) or the Managed Software Center (Mac OSX). If you would like to request other software, or if you are having trouble installing any of the applications below, please submit a Help Desk ticket at http://helpdesk.franklin.uga.edu or e-mail your request to the Help Desk at helpdesk@franklin.uga.edu. Please be aware that some programs that work for Windows computers may not work for Apple computers and vice versa.

Core Applications

The following core applications are available to clients supported by Franklin OIT for installation on state-owned equipment. Availability may depend on the operating system or department participation in license.

- Adobe Creative Cloud Software
  - Adobe Acrobat Professional
  - Photoshop
  - InDesign
  - Illustrator
  - AfterEffects
  - PremierePro
  - Lightroom
  - Bridge
- Adobe Flash Player
- Adobe AIR
- ApE
- Apple Quicktime 7
- Arduino
- Blackboard Collaborate
- Cell Profiler
- ChemOffice (ChemDraw)
- Cisco AnyConnect VPN
- Cyberduck
- Disk Inventory X
- Dropbox
- EndNote
- Firefox
- FlexColor
- FlowJo
- FreeFileSync
- GarageBand
- Geneious
- GIMP
- Google Chrome
- Google Drive
- Google Earth Pro
- Google Voice and Video
- HandBrake
- Image Lab
- Java
- JMP
- MathCAD
- Mathematica
- MATLAB
- Mendeley Desktop
- Microsoft Office
- Notepad ++
- R
- Respondus LockDown Browser
- Rstudio
- SDM-Assist
- Skype
- SMART Education Software
- SnapGene Viewer
- Semichem (Ampac)
- SPSS
- TextMate
- TextWrangler
- Top Hat
- Trend Micro
- UCSF Chimera
- UGA Alert Desktop / Alertus Desktop
- VLC Media Player
- WebAssign LockDown Browser

Software Title | PC | Mac
--- | --- | ---
Adobe Creative Cloud Software | X | X
Adobe Acrobat Professional | | |
Photoshop | | |
InDesign | | |
Illustrator | | |
AfterEffects | | |
PremierePro | | |
Lightroom | | |
Bridge | | |
Adobe Flash Player | X | X
Adobe AIR | X | X
ApE | X | |
Apple Quicktime 7 | X | |
Arduino | X | X
Blackboard Collaborate | | X
Cell Profiler | | X
ChemOffice (ChemDraw) | X | X
Cisco AnyConnect VPN | X | X
Cyberduck | | X
Disk Inventory X | | X
Dropbox | X | X
EndNote | X | X
Firefox | X | X
FlexColor | X | |
FlowJo | | X
FreeFileSync | | X
GarageBand | | X
Geneious | | X
GIMP | X | X
Google Chrome | X | X
Google Drive | X | X
googLe Earth Pro | X | X
Google Voice and Video | X | X
HandBrake | | X
Image Lab | | X
Java | X | X
JMP | X | X
MathCAD | | X
Mathematica | X | X
MATLAB | X | X
Mendeley Desktop | X | X
Microsoft Office | X | X
Notepad ++ | | X
R | X | X
Respondus LockDown Browser | | X
Rstudio | X | X
SDM-Assist | | X
Skype | X | X
SMART Education Software | X | X
SnapGene Viewer | | X
Semichem (Ampac) | X | X
SPSS | | X
TextMate | | X
TextWrangler | X | X
Top Hat | | X
Trend Micro | | X
UCSF Chimera | | X
UGA Alert Desktop / Alertus Desktop | X | X
VLC Media Player | X | X
WebAssign LockDown Browser | | X

Software is pre-installed on computers set up by Franklin OIT.
Step-by-step guide

Windows Installation Guide Using Ivanti Portal Manager

The Ivanti Software Portal allows self-service installation of Franklin College’s commonly used software titles on Windows computers. The Software Portal includes site-licensed software as well as free utilities that you can install at your convenience. If you encounter an error during the installation, or would like to suggest additional software to add to the Portal, please submit a Help Desk ticket at http://helpdesk.franklin.uga.edu or e-mail your request to the Help Desk at helpdesk@franklin.uga.edu.

Step 1: Open Portal Manager.

- Click the Start Button, and scroll down to / search for “Portal Manager” in the Start Menu.
Step 2: Select the Software to install

- Locate the software that you’d like to install in the list and click “Install”.
Step 3: View progress

- After you launch the installation, you can view the progress of each installation by clicking the "Status" button on the top bar.

Step 4: Finalize Install

- Once the software installs successfully, you should see the appropriate icons on your desktop or in the Start Menu.
- The Portal temporarily displays success or failure status in the Status box, but you can see the result by switching to List View. (*Note: Occasionally the result will list as failed when the software was actually installed successfully. Please check the Start menu and see if the software is there if you get a failure message.*)

Apple Installation Guide Using Managed Software Center
The Managed Software Center (a.k.a Munki) allows self-service installation of Franklin College’s commonly used software titles on Mac OSX computers. Munki includes site-licensed software as well as free utilities that you can install at your convenience. If you encounter an error during the installation, or would like to suggest additional software to add to Munki, please submit a Help Desk ticket at http://helpdesk.franklin.uga.edu or e-mail your request to the Help Desk at helpdesk@franklin.uga.edu.

**Step 1: Open the Managed Software Center**

- Open the Managed Software Center from the icon on the dock or from the Applications folder.

![Managed Software Center icon](image)

**Step 2: Select the Software to install**

- Find the program you wish to install and click the "INSTALL" button beneath it.

![Managed Software Center interface](image)

**Step 3: View progress**

- The install button will change to "INSTALLING" and a spinning icon will appear while the program installs.

![Managed Software Center interface](image)

**Step 4: Finalize Install**

- When the button changed to "REMOVE" you have successfully installed the program.

![Managed Software Center interface](image)
You may uninstall the program later by clicking the "REMOVE" button.

Related articles

- How to Use the Ivanti Software Portal
- Ivanti Software Available
- Install the UGA Alert software (Alertus Desktop)
- Ivanti FAQ
- Ivanti (LANDesk)