Computer Hardware & Software Support

Help Documents

- Adobe Software
- Alertus Desktop Asking for Admin Credentials Constantly
- ArchPass Duo
- ChemBio Office Software
- Fiji (ImageJ) Installation Instructions
- Help Desk Ticketing System
- Ivanti (LANDesk)
- JAM Software
- Mac OS
- Microsoft Office
- Printer Support
- Semichem Ampac Software
- Windows OS

External Resources

- Franklin OIT Service Catalog

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu

Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!