Web Site & Email Support

Help Documents

- **Drupal Support** — To manage any part of your web site, you will have to be logged into the Drupal CMS.
- **Franklin Web Applications**
- **UGAMail and Calendar** — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- **Receive or Discontinue Status and Service Updates from Franklin OIT**
- **Departmental Listservs (Add/Remove Members)**
- **Use of Third Party Services for UGA web sites with UGA domains**

External Resources

- **Drupal**

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Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

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Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk

http://helpdesk.franklin.uga.edu

Email

helpdesk@franklin.uga.edu

Call

706-542-9900

Hours of Operation

Monday - Friday

8:00 a.m. - 5:00 p.m.

Website Information

Homepage

http://oit.franklin.uga.edu

Directory

http://oit.franklin.uga.edu/

Service Offerings

https://kb.franklin.uga.edu/x/xgKAg

Systems Status Information

Franklin OIT Status

http://status.franklin.uga.edu/

https://kb.franklin.uga.edu/x/xgKAg

UGA/EITS Systems Status Pages

http://status.uga.edu

https://twitter.com/uga_eits

https://www.facebook.com/uga.eits

USG Systems Status Page

http://status.usg.edu