Web Site & Email Support

Help Documents

- **Drupal Support** — To manage any part of your web site, you will have to be logged into the Drupal CMS.
- **Franklin Web Applications**
- **UGAMail and Calendar** — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- **Receive or Discontinue Status and Service Updates from Franklin OIT**
- **Departmental Listservs (Add/Remove Members)**
- **Use of Third Party Services for UGA web sites with UGA domains**

External Resources

- **Drupal**

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**Contact the Franklin OIT Help Desk**

**Submit a ticket**

**Help Desk**
http://helpdesk.franklin.uga.edu

**Email**
helpdesk@franklin.uga.edu

**Call**
706-542-9900

**Hours of Operation**

Monday - Friday  
8:00 a.m. - 5:00 p.m.

**Website Information**

**Homepage**
http://oit.franklin.uga.edu

**Directory**
http://oit.franklin.uga.edu/

**Service Offerings**
https://kb.franklin.uga.edu/x/xgKlAg

**Systems Status Information**

**Franklin OIT Status**
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

**UGA/EITS Systems Status Pages**
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

**USG Systems Status Page**
http://status.usg.edu

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**Need additional support?**

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!