

# Drupal Support

## Departmental Web site Training

See our [Web site training schedule](#)

### Search by Keyword

- [Browse by Category](#)
- [Browse by Complexity](#)

### By Category

#### Simple Content Management

- [Adding Content to your Website](#)
- [Adding links to content](#)
- [Adding pages to the menu structure](#)
- [Editing your personnel page or directory listing on your unit's site](#)
- [How to delete files](#)
- [How to Edit Content in Blocks](#)
- [Link to Courses on the UGA Bulletin](#)
- [Logging in to Google Analytics](#)
- [Logging in to your web site](#)
- [Publishing Events to the UGA Calendar of Events](#)
- [Unpublishing or Deleting Content](#)
- [Welcome to your Drupal 8 Web site](#)

#### Images & Media

- [Adding images to content](#)
- [Adding/Editing Homepage Slides](#)
- [Embedding a Video in a page](#)
- [Guide to Image Sizes](#)
- [Inserting PDFs and other Documents](#)
- [Optimizing Web site Images](#)
- [Photoshop: Resizing and Optimizing Large Images](#)
- [Reducing PDF size](#)
- [What if I want to insert an image or file that is already on the website somewhere?](#)

#### Photoshop

#### Formatting

- [Adding tables and making them responsive](#)

#### Qualtrics

- [CAS Authentication for Qualtrics Forms](#)
- [Creating a basic qualtrics form](#)
- [Embedding Qualtrics forms/surveys in your Drupal Site](#)
- [Remove logo from Qualtrics Form](#)
- [Selective CAS Authentication for Qualtrics Forms](#)
- [Setup Conditional E-mail Trigger for Qualtrics Notifications](#)
- [Setup E-mail Trigger for Qualtrics Notifications](#)
- [Share/Collaborate a Qualtrics Project /Form](#)

#### Administrative

- ["Become" another user to check their permissions by using "Masquerade"](#)
- [Adding pages to the menu structure](#)
- [Changing the color scheme of your site](#)
- [Logging in to Google Analytics](#)
- [Logging in to your web site](#)
- [Permission Levels](#)
- [Redirect Old Links to New Links](#)
- [Requesting new accounts for users on your website](#)
- [Restrict Access to Content](#)
- [Scheduling Content](#)
- [Seeing who has access to your site](#)

#### Server Level

## Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this [login help document](#).

### Contact the Franklin OIT Help Desk

[Submit a ticket](#)

#### Help Desk

<http://helpdesk.franklin.uga.edu>

#### Email

[helpdesk@franklin.uga.edu](mailto:helpdesk@franklin.uga.edu)

#### Call

706-542-9900

#### Hours of Operation

Monday - Friday

8:00 a.m. - 5:00 p.m.

#### Website Information

#### Homepage

<http://oit.franklin.uga.edu>

#### Directory

<http://oit.franklin.uga.edu/>

#### Service Offerings

<https://kb.franklin.uga.edu/x/gKIAG>

#### Systems Status Information

- [Photoshop: Clipping Masks Tutorial](#)
- [Photoshop: Correcting minor blemishes in photos](#)
- [Photoshop: Introduction to Application Interface](#)
- [Photoshop: Layer Tutorial](#)
- [Photoshop: Masking Tutorial](#)
- [Photoshop: Opening and Creating Images](#)
- [Photoshop: Resizing and Optimizing Large Images](#)
- [Signing in to Use Adobe Software in Computer Labs](#)

### Advanced Content Management

- [Add a banner image to your special section or conference pages](#)
- [Adding pages to the menu structure](#)
- [Create a menu block with a custom title](#)
- [Create a special section](#)
- [Creating Special Sections of Your Site.](#)
- [Making a special category for your special section's Events](#)
- [Override date controls on homepage using "sticky" functionality](#)

### Google Analytics

- [Google Analytics Primer](#)
- [Logging in to Google Analytics](#)
- [Measure Social Media Traffic with Google Analytics](#)

- [Pantheon - Backing up your live site on Pantheon](#)
- [Pantheon - Restoring a backup on Pantheon](#)
- [Pantheon - Running Security Updates](#)

### Franklin OIT Status

<http://status.franklin.uga.edu/>

<https://kb.franklin.uga.edu/x/BQB0>

### UGA/EITS Systems Status Pages

<http://status.uga.edu>

[https://twitter.com/uga\\_eits](https://twitter.com/uga_eits)

<https://www.facebook.com/uga.eits>

### USG Systems Status Page

<http://status.usg.edu>

### Additional Help

If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at <http://helpdesk.franklin.uga.edu> or by e-mail at [helpdesk@franklin.uga.edu](mailto:helpdesk@franklin.uga.edu).

### By Complexity

<p><b>Beginner</b></p> <ul style="list-style-type: none"> <li>• <a href="#">"Become" another user to check their permissions by using "Masquerade"</a></li> <li>• <a href="#">Adding images to content</a></li> <li>• <a href="#">Adding links to content</a></li> <li>• <a href="#">Adding pages to the menu structure</a></li> <li>• <a href="#">Adding/Editing Homepage Slides</a></li> <li>• <a href="#">Changing the color scheme of your site</a></li> <li>• <a href="#">Creating a basic qualtrics form</a></li> <li>• <a href="#">Editing your personnel page or directory listing on your unit's site</a></li> <li>• <a href="#">Embedding a Video in a page</a></li> </ul>	<p><b>Intermediate</b></p>	<p><b>Advanced</b></p>

- [Google Analytics Primer](#)
- [Guide to Image Sizes](#)
- [Inserting PDFs and other Documents](#)
- [Installing Typefaces](#)
- [Logging in to Google Analytics](#)
- [Logging in to your web site](#)
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- [Filtering certain pages by Taxonomy Classification](#)
- [How to delete files](#)
- [How to Edit Content in Blocks](#)
- [Logging in to your website on the staging sever](#)
- [Optimizing Web site Images](#)
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