

Franklin OIT Self Service Website

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Frequently asked questions

Please follow this document for information pertaining to navigating to the Ad-Astra scheduling system, finding a particular room schedule, printing a room schedule, and saving a schedule to a PDF

Reference: [Ad-Astra Classroom Schedules](#)

Contact the Franklin OIT Help Desk

[Submit a ticket](#)

Help Desk

<http://helpdesk.franklin.uga.edu>

Email

helpdesk@franklin.uga.edu

Call

706-542-9900

Hours of Operation

Monday - Friday

8:00 a.m. - 5:00 p.m.

Website Information

Homepage

<http://oit.franklin.uga.edu>

Directory

<http://oit.franklin.uga.edu/>

Service Offerings

<https://kb.franklin.uga.edu/x/xgKIAG>

Systems Status Information

Franklin OIT Status

<http://status.franklin.uga.edu/>

<https://kb.franklin.uga.edu/x/BQB0>

UGA/EITS Systems Status Pages

<http://status.uga.edu>

https://twitter.com/uga_eits

<https://www.facebook.com/uga.eits>

USG Systems Status Page

<http://status.usg.edu>

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