Web Site & Email Support

Help Documents

- Drupal Support — To manage any part of your web site, you will have to be logged into the Drupal CMS.
- Franklin Web Applications
- UGAMail and Calendar — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- Receive or Discontinue Status and Service Updates from Franklin OIT
- Departmental Listservs (Add/Remove Members)
- Use of Third Party Services for UGA web sites with UGA domains

External Resources

- Drupal

Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

Contact the Franklin OIT Help Desk

<table>
<thead>
<tr>
<th>Help Desk</th>
<th><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></th>
</tr>
</thead>
<tbody>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td>Call</td>
<td>706-542-9900</td>
</tr>
</tbody>
</table>

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

- Homepage
  http://oit.franklin.uga.edu
- Directory
  http://oit.franklin.uga.edu/
- Service Offerings
  https://kb.franklin.uga.edu/x/xgKIAg

Systems Status Information

- Franklin OIT Status
  http://status.franklin.uga.edu/
  https://kb.franklin.uga.edu/x/BQB0
- UGA/EITS Systems Status Pages
  http://status.uga.edu
  https://twitter.com/uga_eits
  https://www.facebook.com/uga.eits
- USG Systems Status Page
  http://status.usg.edu