Setup E-mail Trigger for Qualtrics Notifications

Complexity Level: Intermediate

The is an intermediate topic. You will need to possess some basic understanding of Qualtrics.

Related articles

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Step-by-step guide

- **Step 1: Login to Qualtrics**
  - Log in to your Qualtrics account.
  - Your username is probably your UGA E-mail Address or your myID version of your e-mail address. Your password was setup by you when your account was created.
  - If you can't remember your password you can request a password reset by visiting the login page and clicking "Forgot Password."
  - If you do not have a Qualtrics account, please submit a helpdesk request for an account at helpdesk.franklin.uga.edu or by emailing helpdesk@franklin.uga.edu.

- **Step 2: Go to your projects list**
  - When you login you may end up on your projects list. If your page doesn't look like this, click the "projects" menu item to get to the list. The projects list should look like this - see below.

- **Step 3: Open the editor for your project**
  - Click the survey you want to add the e-mail triggers to by clicking on the survey name.
Step 4: Create Trigger

First, click the "Tools" menu option, then place your mouseover the "Triggers" menu and then click "Email Triggers".

Now enter in the relevant information - follow the guidelines recommended in the screen below for the simplest e-mail trigger. It can get a lot more complex than this setup but this will be a good starting point.

Recipient of E-mail Trigger

If you want the form to go to someone other than you, it is a good idea to use your own email the first time so you can test. Once you know the trigger is working, you can change the address to a different individual.

Step 5: Republish your survey

If your survey was already published before you added the e-mail trigger, you will need to republish.
After you publish the form with the new e-mail trigger, you can now test to make sure the trigger is working.

**Step 6: Test E-mail Trigger**

Go back to your qualtrics form using the anonymous link or go to the web page you have embedded the form on, and submit the form to make sure you got the email. If all is well, and you want the email to go to a different person, you can go back to the e-mail trigger and change the e-mail address in the "To Email address" field.

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