Computer Hardware & Software Support

Help Documents

- Adobe Software
- ArchPass Duo
- ChemBio Office Software
- Digital Signage
- Help Desk Ticketing System
- Ivanti (LANDesk)
- JMP Software
- Mac OS
- Microsoft Office
- Printer Support
- Semichem Ampac Software
- Windows OS

External Resources

- Franklin OIT Service Catalog

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Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!