Web Site & Email Support

Help Documents

- **Drupal Support** — To manage any part of your web site, you will have to be logged into the Drupal CMS.
- **Franklin Web Applications**
- **UGAMail and Calendar** — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- **Receive or Discontinue Status and Service Updates from Franklin OIT**
- **Departmental Listservs (Add/Remove Members)**
- **Use of Third Party Services for UGA web sites with UGA domains**

External Resources

- **Drupal**

---

**Contact the Franklin OIT Help Desk**

- **Submit a ticket**
- **Help Desk**
  - http://helpdesk.franklin.uga.edu
- **Email**
  - helpdesk@franklin.uga.edu
- **Call**
  - 706-542-9900

**Hours of Operation**

Monday - Friday

8:00 a.m. - 5:00 p.m.

**Website Information**

- **Homepage**
  - http://oit.franklin.uga.edu
- **Directory**
  - http://oit.franklin.uga.edu/
- **Service Offerings**
  - https://kb.franklin.uga.edu/x/xgKIAg

**Systems Status Information**

- **Franklin OIT Status**
  - http://status.franklin.uga.edu/
  - https://kb.franklin.uga.edu/x/BQB0
- **UGA/EITS Systems Status Pages**
  - http://status.uga.edu
  - https://twitter.com/uga_eits
  - https://www.facebook.com/uga.eits
- **USG Systems Status Page**
  - http://status.usg.edu

---

**Need additional support?**

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!