

Drupal Support

Departmental Web site Training

See our [Web site training schedule](#)

Search by Keyword

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By Category

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Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this [login help document](#).

Contact the Franklin OIT Help Desk

[Submit a ticket](#)

Help Desk

<http://helpdesk.franklin.uga.edu>

Email

helpdesk@franklin.uga.edu

Call

706-542-9900

Hours of Operation

Monday - Friday

8:00 a.m. - 5:00 p.m.

Website Information

Homepage

<http://oit.franklin.uga.edu>

Directory

<http://oit.franklin.uga.edu/>

Service Offerings

<https://kb.franklin.uga.edu/x/xgKIAg>

Systems Status Information

Simple Content Management

- Adding links to content
- Adding pages to the menu structure
- Editing your personnel page or directory listing on your unit's site
- Link to Courses on the UGA Bulletin
- Logging in to Google Analytics
- Logging in to your web site
- Publishing Events to the UGA Calendar of Events
- Unpublishing or Deleting Content
- Welcome to your Drupal 8 Web site

Images & Media

- Adding images to content
- Adding/Editing Homepage Slides
- Embedding a Video in a page
- Guide to Image Sizes
- Inserting PDFs and other Documents
- Optimizing Web site Images
- Reducing PDF size
- Resizing and Optimizing Large Images

Advanced Content Management

- Add a banner image to your special section or conference pages
- Adding pages to the menu structure
- Create a menu block with a custom title
- Create a special section
- Creating Special Sections of Your Site.
- Making a special category for your special section's Events
- Override date controls on homepage using "sticky" functionality

Google Analytics

- Google Analytics Primer
- Logging in to Google Analytics
- Measure Social Media Traffic with Google Analytics

Formatting

- Adding tables and making them responsive

Qualtrics

- CAS Authentication for Qualtrics Forms
- Creating a basic qualtrics form
- Embedding Qualtrics forms/surveys in your Drupal Site
- Remove logo from Qualtrics Form
- Selective CAS Authentication for Qualtrics Forms
- Setup Conditional E-mail Trigger for Qualtrics Notifications
- Setup E-mail Trigger for Qualtrics Notifications
- Share/Collaborate a Qualtrics Project/Form

Administrative

- "Become" another user to check their permissions by using "Masquerade"
- Adding pages to the menu structure
- Changing the color scheme of your site
- Logging in to Google Analytics
- Logging in to your web site
- Permission Levels
- Redirect Old Links to New Links
- Requesting new accounts for users on your website
- Restrict Access to Content
- Scheduling Content
- Seeing who has access to your site

Server Level

- Pantheon - Backing up your live site on Pantheon
- Pantheon - Restoring a backup on Pantheon
- Pantheon - Running Security Updates

Franklin OIT Status

<http://status.franklin.uga.edu/>

<https://kb.franklin.uga.edu/x/BQB0>

UGA/EITS Systems Status Pages

<http://status.uga.edu>

https://twitter.com/uga_eits

<https://www.facebook.com/uga.eits>

USG Systems Status Page

<http://status.usg.edu>

Additional Help

If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at <http://helpdesk.franklin.uga.edu> or by e-mail at helpdesk@franklin.uga.edu.

By Complexity

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Beginner

- "Become" another user to check their permissions by using "Masquerade"
- Adding images to content
- Adding links to content
- Adding pages to the menu structure
- Adding/Editing Homepage Slides
- Changing the color scheme of your site
- Creating a basic qualtrics form
- Editing your personnel page or directory listing on your unit's site
- Embedding a Video in a page
- Google Analytics Primer
- Guide to Image Sizes
- Inserting PDFs and other Documents
- Logging in to Google Analytics
- Logging in to your web site
- Measure Social Media Traffic with Google Analytics
- Pantheon - Backing up your live site on Pantheon
- Pantheon - Restoring a backup on Pantheon
- Publishing Events to the UGA Calendar of Events
- Redirect Old Links to New Links
- Remove logo from Qualtrics Form
- Requesting new accounts for users on your website
- Restrict Access to Content
- Scheduling Content
- Seeing who has access to your site
- Share/Collaborate a Qualtrics Project/Form
- Unpublishing or Deleting Content
- Website Training Opportunities for Franklin units
- Welcome to your Drupal 8 Web site

Intermediate

- CAS Authentication for Qualtrics Forms
- Embedding Qualtrics forms /surveys in your Drupal Site
- Filtering certain pages by Taxonomy Classification
- Logging in to your website on the staging sever
- Optimizing Web site Images
- Pantheon - Running Security Updates
- Reducing PDF size
- Selective CAS Authentication for Qualtrics Forms
- Setup Conditional E-mail Trigger for Qualtrics Notifications
- Setup E-mail Trigger for Qualtrics Notifications
- Website Training Opportunities for Franklin units

Advanced

- Add a banner image to your special section or conference pages
- Adding tables and making them responsive
- Create a menu block with a custom title
- Create a special section
- Creating Special Sections of Your Site.
- Making a special category for your special section's Events
- Managing Content in Blocks
- Override date controls on homepage using "sticky" functionality
- Website Training Opportunities for Franklin units