

Drupal Support

Search by Keyword

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By Category

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Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this [login help document](#).

Contact the Franklin OIT Help Desk

[Submit a ticket](#)

Help Desk

<http://helpdesk.franklin.uga.edu>

Email

helpdesk@franklin.uga.edu

Call

706-542-9900

Hours of Operation

Monday - Friday

8:00 a.m. - 5:00 p.m.

Website Information

Homepage

<http://oit.franklin.uga.edu>

Directory

<http://oit.franklin.uga.edu/>

Service Offerings

<https://kb.franklin.uga.edu/x/xgKIAg>

Systems Status Information

Simple Content Management

- [Adding links to content](#)
- [Adding pages to the menu structure](#)
- [Editing your personnel page or directory listing on your unit's site](#)
- [Link to Courses on the UGA Bulletin](#)
- [Logging in to Google Analytics](#)
- [Logging in to your web site](#)
- [Publishing Events to the UGA Calendar of Events](#)
- [Unpublishing or Deleting Content](#)

Images & Media

- [Adding images to content](#)
- [Adding/Editing Homepage Slides](#)
- [Embedding a Video in a page](#)
- [Guide to Image Sizes](#)
- [Inserting PDFs and other Documents](#)
- [Optimizing Web site Images](#)
- [Reducing PDF size](#)
- [Resizing and Optimizing Large Images](#)

Advanced Content Management

- [Add a banner image to your special section or conference pages](#)
- [Adding pages to the menu structure](#)
- [Create a menu block with a custom title](#)
- [Create a special section](#)
- [Creating Special Sections of Your Site.](#)
- [Making a special category for your special section's Events](#)
- [Override date controls on homepage using "sticky" functionality](#)

Google Analytics

- [Google Analytics Primer](#)
- [Logging in to Google Analytics](#)
- [Measure Social Media Traffic with Google Analytics](#)

Formatting

- [Adding tables and making them responsive](#)

Qualtrics

- [CAS Authentication for Qualtrics Forms](#)
- [Creating a basic qualtrics form](#)
- [Embedding Qualtrics forms/surveys in your Drupal Site](#)
- [Remove logo from Qualtrics Form](#)
- [Selective CAS Authentication for Qualtrics Forms](#)
- [Setup Conditional E-mail Trigger for Qualtrics Notifications](#)
- [Setup E-mail Trigger for Qualtrics Notifications](#)
- [Share/Collaborate a Qualtrics Project/Form](#)

Administrative

- ["Become" another user to check their permissions by using "Masquerade"](#)
- [Adding pages to the menu structure](#)
- [Changing the color scheme of your site](#)
- [Logging in to Google Analytics](#)
- [Logging in to your web site](#)
- [Permission Levels](#)
- [Redirect Old Links to New Links](#)
- [Requesting new accounts for users on your website](#)
- [Restrict Access to Content](#)
- [Scheduling Content](#)
- [Seeing who has access to your site](#)

Server Level

- [Pantheon - Backing up your live site on Pantheon](#)
- [Pantheon - Restoring a backup on Pantheon](#)
- [Pantheon - Running Security Updates](#)

Franklin OIT Status

<http://status.franklin.uga.edu/>

<https://kb.franklin.uga.edu/x/BQB0>

UGA/EITS Systems Status Pages

<http://status.uga.edu>

https://twitter.com/uga_eits

<https://www.facebook.com/uga.eits>

USG Systems Status Page

<http://status.usg.edu>

Additional Help

If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at <http://helpdesk.franklin.uga.edu> or by e-mail at helpdesk@franklin.uga.edu.

By Complexity

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Beginner

- "Become" another user to check their permissions by using "Masquerade"
- Adding images to content
- Adding links to content
- Adding pages to the menu structure
- Adding/Editing Homepage Slides
- Changing the color scheme of your site
- Creating a basic qualtrics form
- Drupal 8 Website Training Opportunities
- Editing your personnel page or directory listing on your unit's site
- Embedding a Video in a page
- Google Analytics Primer
- Guide to Image Sizes
- Inserting PDFs and other Documents
- Logging in to Google Analytics
- Logging in to your web site
- Measure Social Media Traffic with Google Analytics
- Pantheon - Backing up your live site on Pantheon
- Pantheon - Restoring a backup on Pantheon
- Publishing Events to the UGA Calendar of Events
- Redirect Old Links to New Links
- Remove logo from Qualtrics Form
- Requesting new accounts for users on your website
- Restrict Access to Content
- Scheduling Content
- Seeing who has access to your site
- Share/Collaborate a Qualtrics Project/Form
- Unpublishing or Deleting Content

Intermediate

- CAS Authentication for Qualtrics Forms
- Drupal 8 Website Training Opportunities
- Embedding Qualtrics forms /surveys in your Drupal Site
- Filtering certain pages by Taxonomy Classification
- Logging in to your website on the staging sever
- Optimizing Web site Images
- Pantheon - Running Security Updates
- Reducing PDF size
- Selective CAS Authentication for Qualtrics Forms
- Setup Conditional E-mail Trigger for Qualtrics Notifications
- Setup E-mail Trigger for Qualtrics Notifications

Advanced

- Add a banner image to your special section or conference pages
- Adding tables and making them responsive
- Create a menu block with a custom title
- Create a special section
- Creating Special Sections of Your Site.
- Drupal 8 Website Training Opportunities
- Making a special category for your special section's Events
- Managing Content in Blocks
- Override date controls on homepage using "sticky" functionality