Drupal Support

Search by Keyword

By Category

Simple Content Management
- Adding links to content
- Adding pages to the menu structure
- Editing your personnel page or directory listing on your unit's site
- Link to Courses on the UGA Bulletin
- Logging in to your web site
- Publishing Events to the UGA Calendar of Events
- Unpublishing or Deleting Content

Images & Media
- Adding images to content
- Adding/Editing Homepage Slides
- Embedding a Video in a page
- Guide to Image Sizes
- Inserting PDFs and other Documents
- Optimizing Web site Images
- Reducing PDF size
- Resizing and Optimizing Large Images

Advanced Content Management
- Add a banner image to your special section or conference pages
- Adding pages to the menu structure
- Create a menu block with a custom title
- Create a special section
- Creating Special Sections of Your Site.
- Making a special category for your special section's Events
- Override date controls on homepage using "sticky" functionality

Formatting
- Adding tables and making them responsive

Qualtrics
- CAS Authentication for Qualtrics Forms
- Embedding Qualtrics forms/surveys in your Drupal Site
- Selective CAS Authentication for Qualtrics Forms

Administrative
- "Become" another user to check their permissions by using "Masquerade"
- Adding pages to the menu structure
- Changing the color scheme of your site
- Logging in to your web site
- Permission Levels
- Redirect Old Links to New Links
- Requesting new accounts for users on your website
- Restrict Access to Content
- Scheduling Content
- Seeing who has access to your site

Server Level
- Pantheon - Backing up your live site on Pantheon
- Pantheon - Restoring a backup on Pantheon
- Pantheon - Running Security Updates

Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this login help document.

Contact the Franklin OIT Help Desk
Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation
Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information
Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKIAG

Systems Status Information
<table>
<thead>
<tr>
<th>Beginner</th>
<th>Intermediate</th>
<th>Advanced</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Become&quot; another user to check their permissions by using &quot;Masquerade&quot;</td>
<td>CAS Authentication for Qualtrics Forms</td>
<td>Add a banner image to your special section or conference pages</td>
</tr>
<tr>
<td>Adding images to content</td>
<td>Drupal 8 Website Training Opportunities</td>
<td>Adding tables and making them responsive</td>
</tr>
<tr>
<td>Adding links to content</td>
<td>Embedding Qualtrics forms /surveys in your Drupal Site</td>
<td>Create a menu block with a custom title</td>
</tr>
<tr>
<td>Adding pages to the menu structure</td>
<td>Filtering certain pages by Taxonomy Classification</td>
<td>Create a special section</td>
</tr>
<tr>
<td>Adding/Editing Homepage Slides</td>
<td>Logging in to your website on the staging sever</td>
<td>Creating Special Sections of Your Site.</td>
</tr>
<tr>
<td>Changing the color scheme of your site</td>
<td>Optimizing Web site Images</td>
<td>Drupal 8 Website Training Opportunities</td>
</tr>
<tr>
<td>Drupal 8 Website Training Opportunities</td>
<td>Pantheon - Running Security Updates</td>
<td>Making a special category for your special section's Events</td>
</tr>
<tr>
<td>Editing your personnel page or directory listing on your unit's site</td>
<td>Selective CAS Authentication for Qualtrics Forms</td>
<td>Managing Content in Blocks</td>
</tr>
<tr>
<td>Embedding a Video in a page</td>
<td></td>
<td>Override date controls on homepage using &quot;sticky&quot; functionality</td>
</tr>
<tr>
<td>Guide to Image Sizes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Inserting PDFs and other Documents</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Logging in to your web site</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pantheon - Backing up your live site on Pantheon</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pantheon - Restoring a backup on Pantheon</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Publishing Events to the UGA Calendar of Events</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Redirect Old Links to New Links</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Requesting new accounts for users on your website</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Restrict Access to Content</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Scheduling Content</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seeing who has access to your site</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Unpublishing or Deleting Content</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Franklin OIT Status**

http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

**UGA/EITS Systems Status Pages**

http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

**USG Systems Status Page**

http://status.usg.edu

**Additional Help**

If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at http://helpdesk.franklin.uga.edu or by e-mail at helpdesk@franklin.uga.edu.