Drupal Support

Search by Keyword

- Browse by Category
- Browse by Complexity

By Category

<table>
<thead>
<tr>
<th>Simple Content Management</th>
<th>Formatting</th>
<th>Qualtrics</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Adding links to content</td>
<td>• Adding tables and making them responsive</td>
<td>• CAS Authentication for Qualtrics Forms</td>
</tr>
<tr>
<td>• Adding pages to the menu structure</td>
<td></td>
<td>• Embedding Qualtrics forms/surveys in your Drupal Site</td>
</tr>
<tr>
<td>• Editing your personnel page or directory listing on your unit's site</td>
<td></td>
<td>• Selective CAS Authentication for Qualtrics Forms</td>
</tr>
<tr>
<td>• Link to Courses on the UGA Bulletin</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Logging in to your web site</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Publishing Events to the UGA Calendar of Events</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Unpublishing or Deleting Content</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Images &amp; Media</th>
<th>Administrative</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Adding images to content</td>
<td>• &quot;Become&quot; another user to check their permissions by using &quot;Masquerade&quot;</td>
<td></td>
</tr>
<tr>
<td>• Adding/Editing Homepage Slides</td>
<td>• Adding pages to the menu structure</td>
<td></td>
</tr>
<tr>
<td>• Embedding a Video in a page</td>
<td>• Changing the color scheme of your site</td>
<td></td>
</tr>
<tr>
<td>• Guide to Image Sizes</td>
<td>• Logging in to your web site</td>
<td></td>
</tr>
<tr>
<td>• Inserting PDFs and other Documents</td>
<td>• Permission Levels</td>
<td></td>
</tr>
<tr>
<td>• Optimizing Web site Images</td>
<td>• Redirect Old Links to New Links</td>
<td></td>
</tr>
<tr>
<td>• Reducing PDF size</td>
<td>• Requesting new accounts for users on your website</td>
<td></td>
</tr>
<tr>
<td>• Resizing and Optimizing Large Images</td>
<td>• Restrict Access to Content</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Scheduling Content</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Seeing who has access to your site</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Advanced Content Management</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>• Add a banner image to your special section or conference pages</td>
<td>• Pantheon - Backing up your live site on Pantheon</td>
<td></td>
</tr>
<tr>
<td>• Adding pages to the menu structure</td>
<td>• Pantheon - Restoring a backup on Pantheon</td>
<td></td>
</tr>
<tr>
<td>• Create a menu block with a custom title</td>
<td>• Pantheon - Running Security Updates</td>
<td></td>
</tr>
<tr>
<td>• Create a special section</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Creating Special Sections of Your Site.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Making a special category for your special section's Events</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Override date controls on homepage using &quot;sticky&quot; functionality</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

By Complexity

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Login

To manage any part of your web site, you will have to be logged into the Drupal CMS.
If you need help logging in, please review this login help document.

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information
### Beginner
- "Become" another user to check their permissions by using "Masquerade"
- Adding images to content
- Adding links to content
- Adding pages to the menu structure
- Adding/Editing Homepage Slides
- Changing the color scheme of your site
- Drupal 8 Website Training Opportunities
- Editing your personnel page or directory listing on your unit's site
- Embedding a Video in a page
- Guide to Image Sizes
- Inserting PDFs and other Documents
- Logging in to your website
- Pantheon - Backing up your live site on Pantheon
- Pantheon - Restoring a backup on Pantheon
- Publishing Events to the UGA Calendar of Events
- Redirect Old Links to New Links
- Requesting new accounts for users on your website
- Restrict Access to Content
- Scheduling Content
- Seeing who has access to your site
- Unpublishing or Deleting Content

### Intermediate
- CAS Authentication for Qualtrics Forms
- Drupal 8 Website Training Opportunities
- Embedding Qualtrics forms /surveys in your Drupal Site
- Filtering certain pages by Taxonomy Classification
- Logging in to your website on the staging server
- Optimizing Web site Images
- Pantheon - Running Security Updates
- Selective CAS Authentication for Qualtrics Forms

### Advanced
- Add a banner image to your special section or conference pages
- Adding tables and making them responsive
- Create a menu block with a custom title
- Create a special section
- Creating Special Sections of Your Site.
- Drupal 8 Website Training Opportunities
- Making a special category for your special section's Events
- Managing Content in Blocks
- Override date controls on homepage using "sticky" functionality

### Additional Help
If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at [http://helpdesk.franklin.uga.edu](http://helpdesk.franklin.uga.edu) or by e-mail at helpdesk@franklin.uga.edu.

### Franklin OIT Status
- [http://status.franklin.uga.edu/](http://status.franklin.uga.edu/)
- [https://kb.franklin.uga.edu/x/BQB0](https://kb.franklin.uga.edu/x/BQB0)

### UGA/EITS Systems Status Pages
- [http://status.uga.edu](http://status.uga.edu)
- [https://twitter.com/uga_eits](https://twitter.com/uga_eits)
- [https://facebook.com/uga.eits](https://facebook.com/uga.eits)

### USG Systems Status Page
- [http://status.usg.edu](http://status.usg.edu)