### Drupal Support

#### Search by Keyword

- Browse by Category
- Browse by Complexity

#### By Category

<table>
<thead>
<tr>
<th>Simple Content Management</th>
<th>Formatting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adding links to content</td>
<td>Adding tables and making them responsive</td>
</tr>
<tr>
<td>Adding pages to the menu structure</td>
<td>Qualtrics</td>
</tr>
<tr>
<td>Editing your personnel page or directory listing on your unit's site</td>
<td>CAS Authentication for Qualtrics Forms</td>
</tr>
<tr>
<td>Link to Courses on the UGA Bulletin</td>
<td>Embedding Qualtrics forms/surveys in your Drupal Site</td>
</tr>
<tr>
<td>Logging in to your web site</td>
<td>Selective CAS Authentication for Qualtrics Forms</td>
</tr>
<tr>
<td>Publishing Events to the UGA Calendar of Events</td>
<td></td>
</tr>
<tr>
<td>Unpublishing or Deleting Content</td>
<td></td>
</tr>
</tbody>
</table>

**Images & Media**

- Adding images to content
- Adding/Editing Homepage Slides
- Embedding a Video in a page
- Guide to Image Sizes
- Inserting PDFs and other Documents
- Optimizing Web site Images
- Reducing PDF size
- Resizing and Optimizing Large Images

**Advanced Content Management**

- Add a banner image to your special section or conference pages
- Adding pages to the menu structure
- Create a menu block with a custom title
- Create a special section
- Creating Special Sections of Your Site.
- Making a special category for your special section's Events
- Override date controls on homepage using "sticky" functionality

**Formatting**

- Adding tables and making them responsive

**Qualtrics**

- CAS Authentication for Qualtrics Forms
- Embedding Qualtrics forms/surveys in your Drupal Site
- Selective CAS Authentication for Qualtrics Forms

**Administrative**

- "Become" another user to check their permissions by using "Masquerade"
- Adding pages to the menu structure
- Changing the color scheme of your site
- Logging in to your web site
- Permission Levels
- Redirect Old Links to New Links
- Requesting new accounts for users on your website
- Restrict Access to Content
- Scheduling Content
- Seeing who has access to your site

**Server Level**

- Pantheon - Backing up your live site on Pantheon
- Pantheon - Restoring a backup on Pantheon
- Pantheon - Running Security Updates

---

**Login**

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this login help document.

---

**Contact the Franklin OIT Help Desk**

**Submit a ticket**

**Help Desk**
[http://helpdesk.franklin.uga.edu](http://helpdesk.franklin.uga.edu)

**Email**
[helpdesk@franklin.uga.edu](mailto:helpdesk@franklin.uga.edu)

**Call**
706-542-9900

**Hours of Operation**

Monday - Friday
8:00 a.m. - 5:00 p.m.

**Website Information**

**Homepage**
[http://oit.franklin.uga.edu](http://oit.franklin.uga.edu)

**Directory**
[http://oit.franklin.uga.edu/](http://oit.franklin.uga.edu/)

**Service Offerings**

[https://kb.franklin.uga.edu/x/xgKlAg](https://kb.franklin.uga.edu/x/xgKlAg)

**Systems Status Information**

---

**Login**

To manage any part of your web site, you will have to be logged into the Drupal CMS.

If you need help logging in, please review this login help document.
<table>
<thead>
<tr>
<th>Beginner</th>
<th>Intermediate</th>
<th>Advanced</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Become&quot; another user to check their permissions by using &quot;Masquerade&quot;</td>
<td>CAS Authentication for Qualtrics Forms</td>
<td>Add a banner image to your special section or conference pages</td>
</tr>
<tr>
<td>Adding images to content</td>
<td>Drupal 8 Website Training Opportunities</td>
<td>Adding tables and making them responsive</td>
</tr>
<tr>
<td>Adding links to content</td>
<td>Embedding Qualtrics forms /surveys in your Drupal Site</td>
<td>Create a menu block with a custom title</td>
</tr>
<tr>
<td>Adding pages to the menu structure</td>
<td>Filtering certain pages by Taxonomy Classification</td>
<td>Create a special section</td>
</tr>
<tr>
<td>Adding/Editing Homepage Slides</td>
<td>Logging in to your website on the staging sever</td>
<td>Creating Special Sections of Your Site.</td>
</tr>
<tr>
<td>Changing the color scheme of your site</td>
<td>Optimizing Web site Images</td>
<td>Making a special category for your special section's Events</td>
</tr>
<tr>
<td>Drupal 8 Website Training Opportunities</td>
<td>Pantheon - Running Security Updates</td>
<td>Managing Content in Blocks</td>
</tr>
<tr>
<td>Editing your personnel page or directory listing on your unit's site</td>
<td>Selective CAS Authentication for Qualtrics Forms</td>
<td>Override date controls on homepage using &quot;sticky&quot; functionality</td>
</tr>
<tr>
<td>Embedding a Video in a page</td>
<td>Guide to Image Sizes</td>
<td></td>
</tr>
<tr>
<td>Guide to Image Sizes</td>
<td>Inserting PDFs and other Documents</td>
<td></td>
</tr>
<tr>
<td>Logging in to your web site</td>
<td>Logging in to your web site on the staging sever</td>
<td></td>
</tr>
<tr>
<td>Pantheon - Backing up your live site on Pantheon</td>
<td>Publishing Events to the UGA Calendar of Events</td>
<td></td>
</tr>
<tr>
<td>Pantheon - Restoring a backup on Pantheon</td>
<td>Redirect Old Links to New Links</td>
<td></td>
</tr>
<tr>
<td>Publishing Events to the UGA Calendar of Events</td>
<td>Requesting new accounts for users on your website</td>
<td></td>
</tr>
<tr>
<td>Redirect Old Links to New Links</td>
<td>Restrict Access to Content</td>
<td></td>
</tr>
<tr>
<td>Requesting new accounts for users on your website</td>
<td>Scheduling Content</td>
<td></td>
</tr>
<tr>
<td>Restrict Access to Content</td>
<td>Seeing who has access to your site</td>
<td></td>
</tr>
<tr>
<td>Scheduling Content</td>
<td>Unpublishing or Deleting Content</td>
<td></td>
</tr>
<tr>
<td>Seeing who has access to your site</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Franklin OIT Status**
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

**UGA/EITS Systems Status Pages**
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

**USG Systems Status Page**
http://status.usg.edu

**Additional Help**
If you manage a Department, Center or Institute site, and would like a refresher training session please contact the Franklin Helpdesk at http://helpdesk.franklin.uga.edu or by e-mail at helpdesk@franklin.uga.edu.