Blackboard Collaborate

Help Documents

- **NEW** Creating a Blackboard Collaborate Ultra Session in eLC
- Creating a Blackboard Collaborate Session in eLC
- Adding a Blackboard Collaborate link to a module in eLC
- Joining a Blackboard Collaborate Session in eLC
- Blackboard Collaborate Participant Panel Overview
- Blackboard Collaborate Audio and Video Tool
- Blackboard Collaborate Chat Tool
- Blackboard Collaborate Whiteboard Tool
- Uploading PowerPoint Presentation to a Blackboard Collaborate Session
- Blackboard Collaborate Web Tour Tool
- Blackboard Collaborate Application Sharing Tool
- Blackboard Collaborate Breakout Rooms
- Blackboard Collaborate Recording Tool

External Resources

- Blackboard Collaborate Support Website

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu

Need additional support?

If you have a question that has not been answered in our Blackboard Collaborate help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!