Adobe Creative Cloud Named License FAQ

Overview

Below are FAQs that have come in as part of the Adobe Named License transition.

Questions

Can I install Adobe on my personal computer

Yes! You are granted a limited number of installs that can be activated at a time but these can be installed on state or personal equipment.

Who qualifies for an account?

Faculty and staff in units that have bought into the site license qualify for an Adobe account. Franklin College is bought into the site license so all Franklin College faculty and staff qualify. Students, emeritus faculty and retired UGA employees do not qualify.

Do I have to do anything?

At this time Franklin OIT would prefer to migrate to the new license configuration once single-sign on (MyID) is available. For this reason individuals only need to take actions on the adobe ID setup for a few possible reasons:

- Require an update to Adobe applications
- Need the Adobe services that are only available with an Adobe ID; some of these services include:
  - Adobe fonts
  - Creative Cloud storage
  - Adobe Spark
- Wish to install Adobe products on personal equipment

Can I use my gmail address instead?

For auditing purposes individuals must use their UGA email address for their Adobe ID

I accidentally deleted the email; how can I get an account?

Individuals can visit account.adobe.com and click the forgot password link. Their username will be their UGA MyID@uga.edu

Additional Resources

UGA Adobe Enterprise License Agreement Information
Adobe Creative Cloud Tutorials