Plant Biology Network File Shares Migration

What will be affected?

Plant Biology has traditionally operated its own internal network file shares for individuals and groups within the department. These shares have been running on equipment nearing the end of its life and have been on the schedule to migrate to college-level equipment and resources. Due to the number of building power problems and potential for equipment failure, the migration of services has been prioritized in an effort to prevent any loss of data or services to PBIO faculty and staff. The replacement systems are also much more redundant, robust, and have more resources available to improve overall performance and tolerance for such events as building power outages.

When will this take place?

The migration process itself, involves copying the data over to the new systems and will take place during the week of November 6th. During the data migration process, no interruption or changes to the existing services are anticipated. The final switch-over date is scheduled for Friday, November 10th at 6:00AM. During the migration period, the old services will be shutdown and the new ones will be available for use.

Schedule

<table>
<thead>
<tr>
<th>Operation</th>
<th>Date</th>
<th>Time</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initial Data Copy</td>
<td>Monday, 11/06/17</td>
<td>8:00AM - until completed</td>
<td>The initial data copy will be started so that the bulk of the data will already be in-place before the service migration date.</td>
</tr>
<tr>
<td>Data Freeze</td>
<td>Thursday, 11/09/17</td>
<td>5:00PM - Until Migration</td>
<td>Data created on the old PBIO systems may not be immediately available during this period. Users are asked not to create or modify data on the old PBIO systems until after the migration has been completed the following morning.</td>
</tr>
<tr>
<td>Final Migration</td>
<td>Friday, 11/10/17</td>
<td>6:00AM - 8:00AM</td>
<td>Final changed data copies will be performed and systems will be switched over. Staff will be available throughout the day to address any problems or questions from clients.</td>
</tr>
</tbody>
</table>

What changes can be expected?

This migration will present some changes to the way data will be accessed. Due to the migration to a new set of systems, the name of those systems will change the path to how the data is accessed and may cause some shortcuts or mappings to stop working. Additionally, the PBIO_Staff and PBIO_Labs shares are being combined under a single ‘PBIO’ share. The following chart details how the various share locations and drive letters are changing.

<table>
<thead>
<tr>
<th>Old Share Name</th>
<th>Old Drive Letter</th>
<th>Old Path</th>
<th>New Drive Letter</th>
<th>New Path</th>
</tr>
</thead>
</table>

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/xgKlAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu
What happens to the data?

The process will only make copies of the original data. In a worst case scenario, all data will remain intact on the old systems for up to 6 months after the migration. The data copy process will make an initial copy of all data (individual and unit-level data) starting on November 6th. Another copy will be performed on the evening of November 9th during the 'Data freeze' period, to capture any files which have changed or been added since the first copy. After this point, any other identified missing data will be copied over as-needed during post-migration operations on Friday, November 10th.

How to request assistance post-migration

Contact the Franklin OIT Help Desk

Help Desk / Submit a Ticket

- [http://helpdesk.franklin.uga.edu](http://helpdesk.franklin.uga.edu)

Email

- helpdesk@franklin.uga.edu

Call

- 706-542-9900

Hours of Operation

Monday - Friday

8:00 a.m. - 5:00 p.m.