Can ArchPass Duo remember me if I have set my browser to block all third-party cookies?

Issue

Your browser security settings are set to block all third-party cookies, which make the checkbox in the ArchPass Duo frame grayed out.

Environment

- Windows
- Mac
- Firefox
- Chrome
- Internet Explorer

Resolution

Add the following URLs to the exclusions list in the corresponding browsers:

- **Internet Explorer**: *.duosecurity.com
- **Firefox**: https://duosecurity.com
- **Chrome and Opera**: [*]duosecurity.com

Please see source: https://help.duo.com/s/article/2189?language=en_US

Safari does not allow exclusions for third-party cookies.