Web Site & Email Support

Help Documents

- Drupal Support — We provide self-help documents for faculty and research lab web site managers. We also provide documentation for Departmental level web sites.
- Qualtrics Help — Qualtrics is a system used for conducting surveys or building data collection forms. We have a collection of helpful documents for some of the more advanced features of Qualtrics.
- Tricks of the Trade — Resizing images, making local backups of a site before you change it, and other helpful tricks.
- Franklin Web Applications
- UGAMail and Calendar — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- Receive or Discontinue Service Interruption and Status Notification Emails
- Departmental Listservs (Add/Remove Members)
- How to Look Up Distribution Groups and Members
- Setup Web Hosting through EITS

External Resources

- Drupal

Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!