Web Site & Email Support

Help Documents

- **Drupal Support** — We provide self-help documents for faculty and research lab web site managers. We also provide documentation for Departmental level web sites.
- **Qualtrics Help** — Qualtrics is a system used for conducting surveys or building data collection forms. We have a collection of helpful documents for some of the more advanced features of Qualtrics.
- **Tricks of the Trade** — Resizing images, making local backups of a site before you change it, and other helpful tricks.
- **Franklin Web Applications**
- **UGAMail and Calendar** — Information and support for UGA email and calendar services as well as popular email and calendaring tools.
- **Receive or Discontinue Service Interruption and Status Notification Emails**
- **Departmental Listservs (Add/Remove Members)**
- **How to Look Up Distribution Groups and Members**
- **Setup Web Hosting through EITS**

External Resources

- **Drupal**

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Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!