Instructional & Classroom Support

Help Documents

- Ad-Astra Classroom Schedules
- Audio & Video Mute Buttons
- Classrooms & Labs
- eLC Support Documentation
- Kaltura
- Blackboard Collaborate
- Respondus LockDown Browser
- Unlocking Classroom PCs

External Resources

- Campus Reservations
- Ad-Astra Scheduler
- Policy for Centralized Classroom and Event Scheduling
- CTL Classroom Support (Phone: 706-542-3456)

Need additional support?

If you have a question that has not been answered in our Instructional & Classroom Support help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!

Contact the Franklin OIT Help Desk

Submit a ticket

Help Desk
http://helpdesk.franklin.uga.edu

Email
helpdesk@franklin.uga.edu

Call
706-542-9900

Hours of Operation

Monday - Friday
8:00 a.m. - 5:00 p.m.

Website Information

Homepage
http://oit.franklin.uga.edu

Directory
http://oit.franklin.uga.edu/

Service Offerings
https://kb.franklin.uga.edu/x/gKIAg

Systems Status Information

Franklin OIT Status
http://status.franklin.uga.edu/
https://kb.franklin.uga.edu/x/BQB0

UGA/EITS Systems Status Pages
http://status.uga.edu
https://twitter.com/uga_eits
https://www.facebook.com/uga.eits

USG Systems Status Page
http://status.usg.edu