Online Course Evaluation System

**Help Documents**

- Viewing evaluation results
- Loading Courses to be evaluated
- Edit course evaluation settings
- Add/edit/delete students from evaluation
- Change evaluation start and end dates
- Cloning a course evaluation
- E-mail Reminders

**Other Resources**

- Student Portal Login - https://webapps.franklin.uga.edu/evaluation/
- Instructor Portal Login - https://webapps.franklin.uga.edu/evaluation/instructors/
- Evaluation Portal Administrator Login - https://webapps.franklin.uga.edu/evaluation/admin/
- Sign up to use Online Evaluations for your department
- Request to load courses for online evaluations - existing clients only
- Sample Questions
- Frequently Asked Questions about online evaluations
- Service Level Agreement

**Contact the Franklin OIT Help Desk**

<table>
<thead>
<tr>
<th>Contact</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help Desk</td>
<td><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
</tr>
<tr>
<td>Call</td>
<td>706-542-9900</td>
</tr>
</tbody>
</table>

**Hours of Operation**

Monday - Friday
8:00 a.m. - 5:00 p.m.

**Website Information**

- Homepage
  - http://oit.franklin.uga.edu
- Directory
  - http://oit.franklin.uga.edu/people
- Service Offerings
  - http://oit.franklin.uga.edu/service-offerings
- Systems Status Information
  - Franklin OIT Status
    - http://status.franklin.uga.edu/
    - https://kb.franklin.uga.edu/x/BQB0
  - UGA/EITS Systems Status Pages
    - http://status.uga.edu
    - https://twitter.com/uga_eits
    - https://www.facebook.com/uga.eits
  - USG Systems Status Page
    - http://status.usg.edu