Computer Hardware & Software Support

Help Documents

- Franklin College Helpdesk Ticketing System
- Microsoft Office
- Digital Signage
- LANDesk
- Printer Support
- Remote Desktop Guide
- Available Software and Installation Procedures
- Prompt for Keychain Password Won't Go Away
- How to Sign out of Windows 10

External Resources

- Franklin OIT Service Catalog

Need additional support?
If you have a question that has not been answered in our

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help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!