Blackboard Collaborate

Help Documents

- **NEW** Creating a Blackboard Collaborate Ultra Session in eLC
- Creating a Blackboard Collaborate Session in eLC
- Adding a Blackboard Collaborate link to a module in eLC
- Joining a Blackboard Collaborate Session in eLC
- Blackboard Collaborate Participant Panel Overview
- Blackboard Collaborate Audio and Video Tool
- Blackboard Collaborate Chat Tool
- Blackboard Collaborate Whiteboard Tool
- Uploading PowerPoint Presentation to a Blackboard Collaborate Session
- Blackboard Collaborate Web Tour Tool
- Blackboard Collaborate Application Sharing Tool
- Blackboard Collaborate Breakout Rooms
- Blackboard Collaborate Recording Tool

External Resources

- Blackboard Collaborate Support Website

Contact the Franklin OIT Help Desk

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<th>Help Desk</th>
<th><a href="http://helpdesk.franklin.uga.edu">http://helpdesk.franklin.uga.edu</a></th>
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<tbody>
<tr>
<td>Email</td>
<td><a href="mailto:helpdesk@franklin.uga.edu">helpdesk@franklin.uga.edu</a></td>
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<tr>
<td>Call</td>
<td>706-542-9900</td>
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Hours of Operation

- Monday - Friday
- 8:00 a.m. - 5:00 p.m.

Website Information

- Homepage
  http://oit.franklin.uga.edu
- Directory
  http://oit.franklin.uga.edu/people
- Service Offerings
  http://oit.franklin.uga.edu/service-offerings
- Systems Status Information
  Franklin OIT Status
  http://status.franklin.uga.edu/
  https://kb.franklin.uga.edu/x/BQB0
  UGA/EITS Systems Status Pages
  http://status.uga.edu
  https://twitter.com/uga_eits
  https://www.facebook.com/uga.eits
  USG Systems Status Page
  http://status.usg.edu

Need additional support?

If you have a question that has not been answered in our help documentation or FAQ pages, please click the "Submit a ticket" button to contact the Franklin OIT Help Desk and we will be happy to help!